

Cuyahoga Regional HIV Prevention and Care Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Naimah O'Neal, Faith Ross – Co-Chairs



Community Liaison Committee (CLC) Minutes

Wednesday, June 1, 2022

12:00 pm to 1:00 pm

Start: 12:01 pm

End: 1:05 pm

Facilitator: F. Ross

Moment of Silence

Welcome and Introductions

Please note: PC members who have a conflict of interest must inform the committee at the beginning of each meeting. A Conflict of Interest, as it pertains to the Ryan White Planning Council Bylaws, is defined as "an interest (actual or perceived) by a Planning Council member in an action that may result in personal, organizational, or professional gain for the member or his/her spouse, domestic partner, parent, child, or sibling."- Conflicted: N. O'Neal, C. Barnett

Approval of Agenda: June 1, 2022

Addendum:

Motion: C. Barnett Seconded: J. Mazo

Vote: In Favor: All Opposed: 0 Abstained: 0

Approval of the Minutes: May 4, 2022

Addendum:

Motion: C. Barnett Seconded: T. Marbury

Vote: In Favor: All Opposed: 0 Abstained: 1- J. Mazo

New/Old Business

Review Results of Consumer Survey Feedback - F. Ross

Listed below, are the results of the Consumer Survey feedback, presented onscreen. To date, we have received 73 surveys with an additional 12 more coming, bringing us close to the 100 goal. We will leave the survey open until June and provide final updates at the August meeting.

Ques #1 –Primary Care for PLWH - 67 out of 73 responded primary care important

Ques #2 – Dental Care - 72 of 73 or 80% responded extremely important

Ques #3 – Mental Health Care - 72.6% responded extremely important

Ques #4- Medical Case Management - 79% responded extremely important

Ques #5 –Medical Nutrition Therapy – 53%, slightly more than half, extremely important

Ques #6 –Outreach & Early Intervention - 63% extremely important, but not as important overall

Ques #7– Home Healthcare Services – 53% extremely important, but not overly important

Ques #8 – Medical Transportation - – 64% extremely important, which is more than 50%

Ques #9 – Emergency Financial Assistance (EFA) – All 73 answered, 75% for extremely important

Ques #10 – Non-Medical Case Management - All answered, 71.23% extremely important

Ques #11 – Psychosocial Support Services - All responded, 67% extremely important

Ques #12 – Food Bank/Home Delivered Meals – All answered, 53% extremely important

Ques #13 – Legal Services Assistance –72 of 73 answered, 63% extremely important

Ques #14 – Other HIV Health-Related Needs – Most people did not respond well to open-ended-questions. Out of 73, 33 answered, 43 skipped, most skipped than answered this, so something to consider on these questions.

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***Comment: S. Harris** - The first open-ended response was regarding help with housing needs and those barriers and that they do the surveys but never get a response. Another response was a request for massage therapy. We must now consider on how to respond to this feedback, as PC does not determine the categories and those decisions require approval from HRSA, via the Administrative Agency/Grantee/Part A Program Office.

***Comment: B. Jones** - We could be resources for people, as there are services through Medicaid and sharing that information can still be made available.

***Comment: N. O'Neal** – Also, some people's insurance will pay for massages.

***Comment: S. Harris** - That could be something we could add for those individuals who took survey when we provide our response. We could say we want to thank them for taking part in our survey, many commented on this issue and we now want to share the feedback and recommendations. After that, we can make suggestions and refer them to case managers.

***Comment/Question: P. Scardino** – Number one, primary care, is disconcerting in why are persons falling between the cracks, why are they not able to access care, and what can we do to prevent that from happening?

***Response: N. O'Neal** – It may be based on the response. There are services for PLWH that have eligibility guidelines and things that make accessing those services difficult for some. The poverty line has also lower. It is and it is now back up to 500% poverty and more people may become eligible if they make no more than \$60,000 a year for a single individual, it will be different for families.

***Comment: P. Scardino**- Case managers should be knowledgeable on how to get and share info.

***Response: N. O'Neal** - When a new case manager is hired, they need training. However, we should not just depend on case managers. PLWH should be a resource for people living in the community.

***Comment: F. Ross** – One idea was in future surveys to include an option for people to provide contact information so no one slips through. We could then reach out to them so they know we recognize them and are there to help. Maybe we can do a survey anonymously and provide a contact info space so PC can reach out and offer the knowledge and information to help them.

***Response: N. O'Neal** - Like that idea.

***Response: P. Scardino** – Yes, love that idea.

***Comment: B. Jones** - It is important to know the real issue. For instance, if it was systemic, we may not know the cause but maybe we can distract the information that way.

***Comment/Question: L. Lovett** - As a resourceful person that does not use RW services, hoping those less fortunate could use them more, how do you know if you qualify for housing?

***Response: N. O'Neal** – Any PLWH qualifies for these services, but vouchers are less available. The advice is to work with a case manager because even if you do not need a voucher, money is available for moving expenses. Case managers can help find these resources, so that once you move, you can get help to stay in your home.

***Comment: C. Barnett** – We must decide next steps on how to use the info contained for PSRA.

***Response: S. Harris** - We will put together a power point grid with each service, highlighting and ranking them in order of importance. We can then discuss what kind of ranking to apply to these.

Question: C. Barnett - When there are ties, how do break them?

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Response: S. Harris – We agreed to services that are tied, the one with the highest client utilization will break the tie and take priority. We will do more of this in S&F committee.

Final Report from the Linkage to Care Workgroup - N. O'Neal

On June 7, the Linkage to Care (LTC) form will go out as a pilot project to case managers for clients that come in for appointments. This project is to catch people they may not see and possibly fall through the cracks, or people who just come in and leave. We will give updates at the August meeting.

***Comment: J. Mazo** - Thanks to all who did work for the survey. Personally, it is about empowerment. As a PLWH using RW services as payer of last resort and knowing how to work the system, you have to advocate for yourself.

Prepare Takeaway Message to Disseminate to Consumer - N. O'Neal

S. Harris – We want CLC member to review what the community said was important in the survey and discuss how they want to respond to the survey.

N. O'Neal – Although we do not know who made them, we need to respond, let them know that we heard them, forward this information to case managers, and share the response feedback in our support groups. Mostly, we want to thank them and maybe provide some immediate resources and information showing the connection to RW services. Communicating with case managers, even once a year is vital, as some of the comments show people need to stay connected to case managers.

S. Harris - Good recommendations. We will prepare a response, saying we had “x” number of responses, tell how many responses, and the majority in rank. The way to deploy this would be to give it to case managers so they have a document to make available to clients. We can also put a brief article in the newsletter with the survey results and a thank you for participating in the survey. The idea of sharing at support groups is important and maybe case managers could present this there.

N. O'Neal – To give some accurate info for PSRA, how much time will allow for updating if left open.

S. Harris - For PSRA, we would just include the 73 we have and the ones from Clifford. We could use what we have for PSRA, realizing some are still out there, we could go to the end of November and use the final info, even if not at PSRA, to inform how we shape our sessions going forward, or we could use what we have today for priority setting and anything after today for CLC future use.

S. Harris – One question on HOPWA in Ohio vs. Maryland, why the differences? Maybe we can work with our housing rep to do a workshop around getting a better understanding of how HOPWA operates in our jurisdiction. Maybe invite first to CLC then have broader forum in one of the outlying counties focusing on their eligibility and criteria requirements. Maybe some have already had events.

N. O'Neal - We will contact the person who listed their phone number and get in touch with them.

S. Harris - We can put an optional section for providing contact info. We currently do not have data for childcare, but that is something to consider for future planning. We want to think about, especially in outlying counties, CLC considering doing remote meetings or hybrid, both virtual and

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in-person for future planning. Overall, the responses were very good. It was an excellent survey, the best so far and the first attempt to provide some effective responses.

Parking Lot Items

CLC Consumer Education-Focused Presentation- Tabled

Standing Business

Agree on CLC Committee work activity (if any) to be reported at the Aug 17, 2022 Executive & Planning Council meetings - Tabled

Announcements

J. Kelly - Thank for help we did great job with Piazza last month.

T. Marbury - We still need women to register for the Women We Think 4 A Change virtual event, July 9, 2022, at the Drury in downtown Cleveland. We will have clothing for women, info on new gun law, and other info and speakers. We will also have special gifts. If interested, we will send you the link to apply.

Adjournment- Motion: C. Barnett

Seconded: J. Mazo

Attendance

	CLC Members	Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
1	Naimah O'Neal, Co-chair	20	20	20	20	20	20				
2	Faith Ross, Co-chair	20	20	0	20	20	20				
3	Tina Marbury	0	20	20	20	20	20				
4	Stephanice Washington	0	0	0	0	20	0				
5	LeAnder Lovett	20	0	20	20	0	20				
6	William Simpson	0	0	0	0	20	0				
7	Bryan Jones	20	20	20	20	0	20				
8	Peter Scardino	20	20	20	20	20	20				
	Total in Attendance	5	5	5	6	6	6				

PC Members: K. Dennis, C. Barnett, C. Droster, B. Gayheart, J. Mazo

Attendees: B. Aguriano, T. Moyel, J. Kelly

Staff: M. Halko, M. Baker, S. Harris, T. Mallory