

Cuyahoga Regional HIV Prevention and Care Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn, Robert Watkins – Co Chairs



Quality Improvement Committee Minutes

Wednesday, January 19, 2022

3:00 pm to 4:00 pm

Start: 3:02

End: 4:03 pm

Co-chair: J. McMinn

Moment of Reflection

Welcome and Introductions

Approval of Agenda: January 19, 2022

Addendum:

Motion: C. Nicholls

Seconded: K. Dennis

Vote: In Favor: All

Opposed: 0 Abstained: 0

Approval of the Minutes: November 17, 2021

Addendum:

Motion: K. Dennis

Seconded: C. Nicholls

Vote: In Favor: All

Opposed: 0 Abstained: 1- C. Droster

New Business

Update Progress on Statewide Integrated Plan

To be reviewed in work plan.

Share Invitation Sent to Providers- S. Harris

To update, Zach has forwarded the invitation to the providers. Two of them have committed and asked for further details and logistics. The next step is to plan the date time and details of the discussion. As we won't be working directly with the providers, Zach will continue reaching out to the providers as the liaison.

Questions for Discussion with Providers – Identify Agenda Items

1. How can we raise awareness to PLWH about the importance of maintaining good oral health care?

***Question:** R. Watkins - Are we able to disclose the providers?

***Response:** Z. Levar - We have three but only invited two of the main providers, Metro and UH.

***Question:** J. McMinn - Do they have questions yet?

***Response:** S. Harris – No, just survey feedback.

***Comment:** N. O'Neal – For number one, we need to hear their thoughts, as some dental providers may be unaware, so we would like to know what they think about the questions being posed to them.

2. Do you have a process to address emergency appointments? If yes, what is your process?

***Comment:** K. Dennis – We don't want to wait until emergencies. This should be kept on the radar because of its importance. All the questions fall in order of importance with each other, so it's good looking at this with providers.

***Comment:** S. Harris – There was also training suggested for them.



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***Comment: V. Panakkal** – If they feel they're lacking information, HIV or culturally-related, maybe they could use additional guidance or training in these areas.

***Comment: N. O'Neal** – We should ask them they see as challenges or what they feel their challenges are? We know how we feel but must go back to the providers for their viewpoint. There's disconnection.

***Response: J. McMinn** - We initially asked, but they seemed not to have any issues. Maybe we can pose this now, looking at survey results on what consumers were saying and, from that, see how else we could help them. Also, ask what help we can give to providers?

***Question: Dr. Gripshover** - Did we have good attendance feedback from the earlier training?

***Response: V. Panakkal** – No, only seven or eight attended, mostly Metro and mostly UH Case residents. They asked interesting questions, but the training was very oral health-HIV specific, though the trainer talked about HIV testing done in dental clinics. It'll be interesting to see if it's helpful again.

***Comment: K. Dennis** - HIV testing is a good idea. Dentists can find out a lot about your overall health.

***Comment: S. Harris** – We want to make sure we approach this in a collaborative way to get the best out of the discussion. We will send this out to chairs to arrange how to put this together.

J. McMinn – Sharron will re-send survey results again, so we all should come prepared to have a friendly discussion and convey our need to improve oral health access and build a good partnership with them.

3. What advice would you offer for addressing a concern from a PLWH about a problem they had as a result of an oral health service encounter? (CLC agreed to take the lead by developing an information/education initiative to inform PLWHs.)

***Comment: S. Harris** - Their responses may shape what we do and CLC may take the lead on this and give ideas on things we can better engage. It's also a good way to demonstrate a collaborative effort.

***Question: R. Watkins** – Maybe input from the third provider that just does cleaning, would be good.

***Response: Z. Levar** - We will share the invite with them.

***Comment: K. Dennis** - What about importance all together of dental care, health-wise. All this plays into your health, as a whole. The dentist can look at the mouth and see other things, so if we get past fears and show the importance in oral health care, it would help more people.

***Response: S. Harris** – That raises an important point and we can look at ways to implement this.

4. Advice on how you inform clients on the importance of good oral health care (information that could be published in a newsletter), to be used by Case Manager, Social worker as guidance to PLWHs).

***Comment: T. Moyel** - If wanting to share awareness, maybe social media would help.

***Question: R. Watkins** - Would you be willing to headline that?

***Response: J. McMinn** – We won't focus on that, but will note it and after meeting further explore. Also, question on if it could be conveyed to providers that if they find themselves experiencing additional capacity, to work with medical case managers on this, or if they need more people in their chairs. This could also be something a social media campaign could come out from. Maybe this could be proposed and if they do, we can work on filling chairs.

Review 2021 for Compliance and Create 2022-23 Work Plan

1. Represent TGA in Statewide Integrated Plan

J. McMinn – We should probably get rid of the separate statewide items or collapse them.

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2. Engage w/4 Goals: HIV Care, Prevention, Data, and Health Equity

***Comment: V. Panakkal** - Some goals will carryover, may change, or have been met and ODH will assess.

***Comment: J. McMinn** - Since we're at the beginning, we could come back, if needed and spell it out.

S. Harris - We will shade it and come back.

3. Develop Directives

J. McMinn - We are to provide directives for PSRA, or instance social media was mentioned today and CLC gave a couple examples. This is always on our plate, as we must submit directives to S&F by May 4th, before the end of the PSRA process. We'll look at making it an agenda item before May.

4. Service category Review – Oral Health

J. McMinn - We looked at oral health, reviewed it, and hope to wrap it up by Feb. or March then move on to a new service category.

5. Grantee Review of Local Continuum of Care

J. McMinn - The grantee provided a review of the continuum, so the committee is up to date.

***Question: S. Harris** - Is April feasible, or later?

***Comment: Z. Levar** - We're flexible and can probably do April.

***Comment: J. McMinn** - Maybe a refresher.

***Comment: Dr. Gripshover** - Maybe go with continuum of care.

***Comment: Z. Levar** - In the past, we've tried to explain definitions, so it's wrapped in the continuum review and done in April.

S. Harris - It will happen in April and November, so we will keep it the same.

6. Grantee Quality Site Visit Presentation

J. McMinn - This is info presented to PC by the recipient's office on findings from Part A site visits.

***Comment: Z. Levar** - Due to Covid, no site visits aside from eligibility and fiscal monitoring.

S. Harris – We will keep as TBD.

7. Review QI Portion of Grant Guidance

J. McMinn – This was done as a presentation from the recipient's office.

***Comment: Z. Levar** – We'll need to be flexible, since we won't have to write a grant application response this year.

8. Provide QI specific Orientation to New members & assign Mentors (as needed)

J. McMinn – Ongoing, by task leaders, Jason and Robert.

9. Determine formal CAREWare Data Request

J. McMinn - We have this on every agenda, it's ongoing.

10. Status updates of Clinical Quality Committee Activity (as needed)

J. McMinn – Ongoing, but not sure.

***Comment: Z. Levar** – This can be put together for next fiscal year. It's owed from last year's work plan.

11. Quarterly Progress Reports for Compliance with Committee Plan



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Attendance:

	QI Committee	Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
1	Jason McMinn Co-chair	20									
2	Robert Watkins Co-chair	20									
3	Barb Gripshover	20									
4	Christy Nicholls	20									
5	Marlene Robinson-Statler	0									
6	Leshia Yarbrough-Franklin	20									
7	Billy Gayheart	20									
8	Jeannie Citerman-Kraeger	20									
	Total in Attendance	7									

PC Members: K. Dennis, C. Droster, L. Lovett, N. O’Neal, D. Smith, K. Ruiz

Attendees: B. Aguriano, T. Moyel, M. Jackson-Rollins, S. Dumas

Staff: V. Panakkal, L. James, Z. Levar, S. Harris, T. Mallory