

Cuyahoga Regional HIV / AIDS Health Services Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn, Robert Watkins – Co Chairs



4. Do you understand how HIV affects dental hygiene? The majority at 56.9%, or 33, said yes, 11 said somewhat, and 14 said they did not.

**Comment:* S. Harris – “This is also an opportunity to help educate PLWHs more on this subject.”

5. During your dental visits, have you been made aware of a treatment plan for care of your teeth?

One person skipped, 55% said yes, and a little over 44% were not aware or not sure if they were aware.

**Comment:* S. Harris – “This may be another opportunity to provide more guidance.”

6. Is anything you would need to make you want to go to the dentist or make your experience with the dentist better? For 12% transportation was needed, 25% was flexible hours, 29% locating a dentist, and 42% said “other.” Most responded “nothing,” another was early appointments, great experience, long wait, and past experience.

7. Where do you rank dental care on your list of importance? Most said dental care is important to RW recipients.

8. What are your fears/concerns about going to the dentist? For 39% it was pain, 11% was trauma or a bad experience, three said childhood history and the rest said “other” was their fear.

**Question:* R. Watkins – What was the percentage of “others”?

**Response:* S. Harris – That was 43% or 22 respondents

9. Have you had a negative experience seeing a dentist? Most said no, 36 yes.

10. Are you aware of the grievance process or that you can file a grievance if you were not satisfied with your dental service? From the 56 respondents, 39% was yes, 44.6% no, and 16.7% somewhat.

**Comment:* S. Harris – This is another education opportunity to make aware of the grievance process.

11. If you answered YES to question ten (10), have you used the grievance process to report a problem receiving dental care? Out of 59, only 49 responded. Four said yes, 36 had not used the process.

**Comment:* R. Watkins – It’s good to finally get to oral health and now we have actual data to process.

**Comment:* N. O’Neal – Think some of the questions would have been better if they were worded better and if we had follow-up. Also, not sure some really understood them.

**Comment:* R. Watkins – Now we know what we need to add because CLC did a wonderful job of putting this together.

**Question:* J. McMinn - Are we satisfied with the answer for 55% outcomes being okay?

**Response:* R. Watkins – Yes, but we can review this to explore further.

**Comment:* S. Harris - Because more people were not aware, maybe there is an opportunity to provide education on how treatment plans are delivered and what constitutes a treatment plan.

**Comment:* Dr. Gripshover - Providers should give clear dental plans. This may be a good training opportunity to inform clients on what’s a treatment plan.

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***Comment:** N. O’Neal – We need a standard treatment plan in place, we have never established that. Also, there are some providers that are not even doing treatment plans for RW clients and that needs to be established, as well.

Oral Health Services- Next Steps – R. Watkins

The next step is CLC will present their final feedback in the October 6th meeting and come back to QI for their recommendations.

Standing Business

Represent the TGA in Statewide Integrated Plan – R. Watkins

In the minutes, from the August 18th QI meeting, V. Panakkal provided clarity on the Needs Assessment and Statewide Integration Plan, stating they are separate but that “it’s confusing because the state wants to use these feedback gatherings from both projects...for the whole TGA.” R. Watkins stated that the committee should be clear on what they report and that both projects must be on point.

S. Harris – The needs assessment is examining the needs of people living with HIV/AIDS (PLWHA) and using the information gathered to inform strategies for what goes into the statewide plan. They are still formulating what goes into the plan, but the needs assessment will provide information that supports that plan. In the past presentations to PC, they were collecting info from us on how to go forward, but we still have to offer assistance as they work to form that structure and be ready to support the needs assessment data collection effort, such as providing feedback in surveys and focus group feedback sessions.

V. Panakkal – There are currently no updates on the Needs Assessment. The next integrated plan discussion is set for October 7th, but there is still no official confirmation. In the past, data was collected in Columbus, now it’s being done virtually. If you would like to attend or want to be included on the list, contact either Kate Shumate from the state at: Katherine.shumate@odh.ohio.gov or me, V. Panakkal, at: vpanakkal@ccbh.net. We will continue to get more clarification on what they need and advocating for our region.

Agree on QI Committee work activity (if any) to be reported at Planning Council meetings – R. Watkins

Updates on the Oral Health survey

Needs Assessment and Integrated Plan updates

Determine formal CAREWare Data Request (if any)

***Comment:** R. Watkins – For the QI grant guidance section speaking on infrastructure, would like to jump on board with that now and look ahead to make Part A services better, from that standpoint.

***Response:** S. Harris – The QI portion of the grant guidance provides instruction to the Grantee related to HIV client outcomes sought by HRSA. The presentation just showed how these things are being addressed.

***Comment:** J. McMinn – A couple years ago HRSA asked QI to do separate projects from full PC, we said okay, but asked if they would provide presentations to cover that.

***Comment:** R. Watkins – Okay, so the dot is connected.

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**Comment:* Z. Levar – HRSA is asking to slightly alter the CQM course. We will work with them, as they are happy with work, so far. They recommend we pull back on QI projects and focus on TGA-wide CQM. We'll provide more info as we re-route.

Parking Lot Items - none

Next Steps – The next QI meeting will be Wed., October 20, 2021 at 4261 Fulton Parkway in Cleveland.

Announcements - none

Adjournment

Motion: N. O'Neal Seconded: L. Yarbrough

Attendance:

	QI Committee	Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
1	Jason McMinn Co-chair	20	20	20	20	20		20	20		
2	Robert Watkins Co-chair	0	20	20	20	0		20	20		
3	Barb Gripshover	20	20	20	20	20		20	20		
4	Christy Nicholls	20	20	20	20	20		20	20		
5	Marlene Robinson-Statler	20	20	20	0	20		0	0		
6	Leshia Yarbrough-Franklin	20	0	20	0	20		20	20		
7	Billy Gayheart	20	20	20	20	20		20	20		
8	Jeannie Citerman-Kraeger	20	20	20	20	20		20	20		
	Total in Attendance	7	7	8	6	7		7	7		

PC Members: K. Dennis, N. O'Neal, C. Droster, D. Smith, K. Ruiz

Attendees: Rickey

Staff: Z. Levar, L. James, T. Mallory, S. Harris, M. Halko, V. Panakkal