

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties
Naimah O'Neal, Ronald Rolling – Co Chairs

## Community Liaison Committee (CLC) Minutes Wednesday, May 5, 2021 12:00 pm to 1:00 pm

Start: 12:02 pm End: 1:04 pm Facilitating Co-chair: N. O'Neal

Moment of Silence

Welcome and Introductions

Approval of Agenda: May 5, 2021

Motion: J. Mazo Seconded: F. Ross

Vote: In Favor: All Opposed: 0 Abstained: 0

Approval of the Minutes: April 7, 2021

Motion: C. Barnett Seconded: J. Mazo Vote: In Favor: All Opposed: 0 Abstained: 0

#### **New/Old Business**

### Memorial Tribute to Ronald Rolling, CLC Co-chair - N. O'Neal

CLC Chair, Naimah O'Neal opened the meeting with a memorial tribute to fellow CLC Co-chair, Ronald R. Rolling. Ronald, more known as "Rohn" or "Rev" was an outstanding and long-serving Planning Council member, HIV community advocate, ordained minister, and extraordinary human being. Listed are just a few comments expressing the impact "Rohn" had on so many people and how his presence, though missed, will never be forgotten.

- **J. Mazo** "Didn't know him long, first only through partner who got to know of him riding RTA. Was also able to witness him being an advocate and as an amazing person having his being. He will be greatly missed but touched our lives and we have to appreciate that."
- **C. Barnett** "So grateful for the time spent with him. He took me under his wings and taught me the way of the world in the HIV field. We also spent time at a conference in Cincinnati and got to see and understood his passion. I'll greatly miss having someone to call when going through things, as this hit hard and was unexpected. I'll also miss his humor and rawness, always saying something that needed to be said. He never lived in fear."
- **R. Watkins** "I'd known him for almost 30 years and remember when he began his church ministry, watching him do so many great things, always putting people first. I recalled both of us sharing our health statuses and was amazed how he overcame so many critical health issues and always remained strong and energetic. It's hard to wrap your head around this. He was such a wonderful person and it just shows how fragile life is. He will be truly missed."
- **Z. Levar** "Rohn was the first person to call me when I first started working with the Ryan White program. He called, reaching out to join PC and I was just a week into the job and didn't know what I was doing or how to refer him. So, I told him I wished I could help and that I'd relay a message. He was extremely understanding and very friendly, from the get-go, and I was beyond happy when he was able to navigate through PC, becoming so effective making a huge impact, and doing a great amount of good in the community. He will be greatly missed."
- **S. Harris** "Rohn was candid. I remember calling him one morning at 9:30 am. He was polite but asked if my next call could be around 11:30 am. He was very straightforward, but friendly and always willing and happy to help. At our on-site meetings, he was always the first one there helping set up the room. He was about business and wanted to make sure things were in order so everyone could focus on the issues at hand and move forward. We were blessed that he was part of our lives and that he showed us how we should live our best lives by treating others right and doing the best we can to help people with the knowledge we have."



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**K. Dennis** – "We first time met when Naimah drove us all to Columbus to attend an Ohio Modernization Movement conference. He was so eager to learn and get involved. From the start and then on, he was eager to become, not just a part of Ryan White, but also a part of so many other activities, and always making a big difference in those activities like support groups, advisory boards, and things. He did things because he enjoyed everything he did. I'll miss that, miss his personality, and how he always had positive things to say and stayed excited about the work being done."

**N. O'Neal** – "I have two unique perspectives. In the past, I had only attended women's groups. We saw each other at the Task Force, around the time when I first became a social worker and he worked at the Task Force. He was a Cancer, like me. My sister and I were out celebrating my birthday at a place and Ron was there, all dressed up celebrating his birthday. When he found out it was mine, we exchanged info and it became a different perspective. We've been adversaries, we both had strong opinions, but we worked well together and sometimes we didn't. Ron was strong-minded like me, but one thing I'll miss is every time something had to be approved, he was on it, and quick, but that was just Rohn and how he was. Looking back, things you fight about just aren't important in the grand scheme of things. Life is too short, you may not have time because we all have a death gate and it's very real and very prevalent."

### Finalize Mini-Survey to Solicit PLWH feedback on Oral Health Services- S. Harris

The following is the finalization feedback discussion on the Oral Health survey questions.

### Question #1 - K. Dennis - Are you in dental care?

Comment: All agree it should be a yes and no option.

### Question #2 - C. Barnett - Rate your knowledge of dental services.

Comment: C. Barnett - This a good question, it just needs an option to rate, maybe 1-5 or something?

Comment: K. Dennis – Agree with the number scale option, writing may not determine rate based on a few words.

Comment: N. O'Neal – Like to change the question, if you don't say RW, some may think dental services anywhere.

Comment: C. Barnett – Yes, they need to know what the survey is for.

*Comment:* K. Dennis – Right, some may think it could be a private dental service.

Question: N. O'Neal – For question one, what would other be for?

Response: S. Harris – In question one, we want to know if they're in dental care, period.

Comment: N. O'Neal – Maybe sometimes or occasionally would be better. If using other, ask why or give reason.

Comment: S. Harris – We're hoping for an effective and simple choice survey. If it's a narrative, they won't do it.

### Question #3 - C. Barnett - What has been your experience?

Comment: N. O'Neal – It should ask for dental experience, more specifically, RW dental experience.

Comment: F. Ross – Most wouldn't know it was for RW. They may think it was central service or their insurance

covers it. Those in our area may know now because we help educate them.

Comment: N. O'Neal – We want them to understand it is RW services.

Comment: K. Dennis – Agreed.

Comment: C. Barnett – Maybe rate it 1 to 5, with 5 as great and 1 as a poor experience.

Comment: S. Harris – We'll test these out and get back before compiling the survey monkey.

### Question #4 - C. Barnett - Do you understand how HIV affects dental treatment?

Comment: C. Barnett – Maybe, rate your experience and how HIV affects your dental treatment.

Comment: K. Dennis – It should be a yes or no for those who don't know about RW services.

Comment: B. Jones – It affects the hygiene, overall. Care is something you seek, but HIV will affect you whether you do something or not, so it's best to get care.

Comment: S. Harris – This will help form how we do services around oral health. We'll learn from this feedback.

Comment: N. O'Neal – Change treatment to hygiene, maybe PC could have the case manager dental presentation.

Question: J. Mazo – Is there a way for us to get a synopsis of that presentation to help CLC nurture this forward?

Response: Z. Levar – It was by Dr. Nicholls, who works out of Houston. We'll work out a PC presentation for that.

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## Question #5 - J. Mazo – During dental visits, have you been made aware of treatment plans for care of your teeth?

Response: All agree that it should be a yes and no response.

# Question #6 - B. Jones – Is there anything you'd need to make you want to go to the dentist or make your experience with the dentist better?

Comment: N. O'Neal – Yes, maybe something like laughing gas.

Comment: K. Dennis – Maybe this could be a fill in the blank response.

Comment - C. Barnett - Please explain.

Comment: J. Mazo – Maybe boxes to check with words like fear and transportation, so people don't have to write.

Comment: S. Harris – Right, most skip over questions that need a narrative answer.

Comment: K. Dennis – Maybe have check boxes for transportation, incentives, and flexibility as reasons.

Comment: B. Jones – We could still leave a line to fill in, if needed.

Question: N. O'Neal – How about flexible hours?

Comment: S. Harris – The "other" category would suffice.

### Question #7 - C. Barnett - Where do you rank dental care on your list of importance?

*Response*: All agreed using the scale is better.

# Question #8 – L. Lovett - What are your fears, concerns about going to dentist seeing in dental care, like pain, childhood history, trauma?

Comment: N. O'Neal – Rate and do a scale for this one.

*Comment:* B. Jones – It could be a rate scale and categories on fears.

Comment: N. O'Neal – For the incentive question, grantee stated no incentives can be given for dental visits.

Question: J. Mazo - What are your fears?

Response: B. Jones - Childhood history, pain of needles, bad experiences, and trauma.

*Response:* S. Harris – Pain and childhood history.

*Response:* T. Marbury – Having to be sedated.

### Question #9 - J. Mazo - Have you had a negative experience seeing a dentist, what was it like?

Comment: K. Dennis - Take out "seeing" and take out "like."

### Question #10 - Are you aware of grievance process? If yes, have you used it? Yes or No

Comment: K. Dennis – Maybe, if yes, have you used it?

Question: Comment B. Jones – How about was anything resolved?

Comment: N. O'Neal – We want to talk about the grievance process, but want to know if people ever knew there was one and if they used it. We also want to know what happened.

Question: J. Mazo - For new people, has anyone set down with you on grievance process, rights, etc.?

Response: S. Harris – We were aware, but hadn't used it. RW providers are required to have a grievance process.

Comment: Z. Levar – Every agency is required to sign off annually on this and it wraps into their eligibility report.

Comment: S. Harris –Question 10 will be a yes or no answer.

### Motion: To finalize feedback discussion on the Oral Health Mini Survey and approve it as written.

Motion: C. Barnett Seconded: F. Ross

Vote: In Favor: All Opposed: 0 Abstained: 0

Motion passes.



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Review Ongoing Feedback & Distribution Effort from Housing Survey Input - Tabled

Virtual Community Forum in Outlying Counties Update - Tabled

**Parking Lot Items** 

Virtual Support Groups Strategy & Next Steps - Tabled

Review & Update Consumer Mini-Outreach Survey - Tabled

**Standing Business** 

Agree on CLC Committee work activity (if any) to be reported at Executive & Planning Council meetings

Committee will report on the memorial tribute to Rohn Rolling and the approval of the oral health mini survey.

Announcements - None

Adjournment

Motion: J. Mazo Seconded: T. Marbury

|   |                          | Jan | Feb | Mar | Apr | May   | June | Aug  | Sep   | Oct  | Nov  |
|---|--------------------------|-----|-----|-----|-----|-------|------|------|-------|------|------|
|   | CLC Members              |     |     |     |     |       | PSRA |      |       |      |      |
| 1 | Naimah O'Neal, Co-chair  | 20  | 20  | 20  | 20  | 20    |      |      |       |      |      |
| 2 | Ronald Rolling, Co-chair | 20  | 20  | 20  | 20  | Thank | You  | Rohn | We'll | Miss | You! |
| 3 | Tina Marbury             | 20  | 20  | 20  | 20  | 20    |      |      |       |      |      |
| 4 | Stephanice Washington    | 20  | 0   | 0   | 0   | 0     |      |      |       |      |      |
| 5 | Faith Ross               | 20  | 0   | 20  | 20  | 20    |      |      |       |      |      |
| 6 | LeAnder Lovett           | 20  | 20  | 20  | 20  | 20    |      |      |       |      |      |
| 7 | William Simpson          | 20  | 0   | 20  | 0   | 0     |      |      |       |      |      |
| 8 | Tracy Johnson            | 0   | 0   | 0   | 0   | 0     |      |      |       |      |      |
|   | Total in Attendance      | 7   | 4   | 6   | 5   | 4     |      |      |       |      |      |

PC Members: K. Dennis, C. Barnett, B. Gayheart, J. Mazo, R. Watkins

Attendees: B. Jones, T. Fitten

Staff: M. Halko, Z. Levar, S. Harris, T. Mallory