

## **Cuyahoga Regional HIV / AIDS Health Services Planning Council**

*Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties*

**Naimah O'Neal, Ronald Rolling – Co-Chairs**



### **Community Liaison Committee (CLC) Minutes**

**Wednesday, April 7, 2021**

**12:00 pm to 1:00 pm**

**Start:** 12:05 pm

**End:** 1:00 pm

**Facilitating Co-chair:** R. Rolling

Moment of Silence

Welcome and Introductions

#### **Approval of Agenda: April 7, 2021**

Addendum to the Agenda – B. Gayheart requested adding F. Ross name to the discussion on Agenda Item Section V. New/Old Business, Agenda item a. "Feedback from Lorain County"

**Motion: To amend the minutes and add Faith Ross name to Agenda at Section V, Item a.**

Motion: N. O'Neal      Seconded: F. Ross

Vote: In Favor: All      Opposed: 0      Abstained: 0

#### **Approval of the Minutes: March 3, 2021**

Motion: N. O'Neal      Seconded: F. Ross

Vote: In Favor: All      Opposed: 0      Abstained: 0

#### **New/Old Business**

##### **Feedback from Lorain County Support Group – B. Gayheart, F. Ross**

The feedback from the Lorain County support group was very interactive, people had a lot of comments, and many talked about some of their concerns. We also conducted a housing survey, went into Oral Health, and opened the discussions up to everyone as noted below. This group had a lot of members who were in the older range group. B. Gayheart, stated, we're really trying now to get more young people involved. Listed below are responses to some of the questions raised about oral health services. All participants thought dental health services are important, even if they're not in care, they know they need to be. The primary questions asked were:

1. What are barriers to getting dental care? – responses were mainly *coverage limits, especially dentures.*
2. Why don't they go to the dentist? – *transportation, the amount of time it takes traveling from Lorain to Cuyahoga County for appointments and having to sit in vehicles for long rides; and disclosure and stigma issues; experienced by many after disclosing their HIV positive status and then receiving negative reactions that made them uncomfortable.*
3. What do you think needs to be addressed? *Metro issues*

*\*Question:* N. O'Neal - Do you think it was self-stigma that made them perceive they were being treated a certain way or was it an incidence?

*\*Response:* F. Ross – One person said they experienced specific issues with a dentist that was unwilling to work with them, but they received treatment from staff.

*\*Comment:* B. Gayheart – We have to look overall, not at just one person's issue, although we should reflect on those comments. Perhaps the best way to approach this is a looking at a combination of personal and staff issues. It goes down to providing better education.

*\*Question:* N. O'Neal: Did they report it?

## **Cuyahoga Regional HIV / AIDS Health Services Planning Council**

*Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties*

**Naimah O'Neal, Ronald Rolling – Co-Chairs**



*\*Response:* B. Gayheart: Not that anyone stated, but that comment lead into the discussion of the grievance process. However, people need to be better educated on what that means and how it works.

*\*Comment/Question:* N. O'Neal: However, if people have issues and don't report them, how can they be addressed and solved?

*\*Comment:* B. Gayheart - We explained that if they have issues they should speak up. That's the idea of having PC to represent them, so that they get the best Ryan White service we can provide.

*\*Comment/Question:* R. Watkins – It's all about advocacy and connecting services to those in the greatest need and having a trusted person to talk to. What was the general age of the Lorain group population?

*\*Response:* F. Ross – I was the youngest and the others, 40 and over. We have discussed getting the younger generation involved, tailoring sessions for them and activating them by giving small rewards if they show up, as a way to entice them to come.

*\*Comment:* R. Watkins – That's great, sounds like a good core group, because we need to break that barrier somehow, would be glad to come present to the group, if needed.

*\*Comment:* F. Ross – We're trying to have a group meeting so they can sit in on a CLC meeting and understand what we as a planning council are doing. It's different hearing from us individually, rather than from the entire committee.

**Motion: To allow members from the Lorain County support group and their social workers to attend the May 5, 2021 CLC meeting.**

Motion: N. O'Neal      Seconded: C. Barnett

Vote: In Favor: All: 8    Opposed: 1    Abstained: 1

CLC Co-chair, N. O'Neal will contact social worker, Jen McMillen-Smith who has worked well with youth in their clinic, to connect her to Lorain County social worker, to see if she can offer ideas that would be useful for Lorain County.

### **CLC Strategy/Role to Support QI Oral Health Initiative – N. O'Neal**

**How many questions should be used for the oral health survey?**

*\*Comment -* K. Dennis – Not a lot, maybe five to seven. Keep it minimal, but have questions around today's Lorain county feedback discussion.

*\*Comment:* R. Rolling – Maybe six, we've all been surveyed to death. Just keep it specific and minimize the number of questions.

*\*Comment:* T. Marbury – Ten, that's a maximum number, but not more than 10.

*\*Comment:* R. Watkins – In order to get information from consumers, we need to push the surveys.

*\*Question:* B. Gayheart – Are surveys the only way to gather data, or are there any other means?

*\*Response:* N. O'Neal – Not in this present Covid era, now that we're remote.

*\*Comment:* B. Jones – Maybe a survey could be made available to the dental school when they're open and people are there.

*\*Comment:* C. Barnett – We do so many surveys for everything, what about interviews, either online or in-person, instead of having them just reading or doing a survey?

*\*Comment:* K. Dennis – Why not use something like the new member interview process, by phone?

## **Cuyahoga Regional HIV / AIDS Health Services Planning Council**

*Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties*

**Naimah O'Neal, Ronald Rolling – Co-Chairs**



CLC Co-chair, N. O'Neal called for a motion to approve the consensus for 10 survey questions.

**Motion: To have no more than 10 questions for the Oral Health survey.**

Motion: J. Mazo                      N. O'Neal – Seconded

Vote: In Favor: All    Opposed: 0                      Abstained: 0

### **Potential Questions for the Survey**

1. K. Dennis - Are you in dental care?
2. C. Barnett - Rate your knowledge of dental services?
3. C. Barnett - What has been your experience?
4. C. Barnett -Do you understand how HIV affects dental treatment?
5. J. Mazo -During dental visits have you been made aware of treatment plans for care of your teeth?
6. B. Jones – Is there anything you'd need to make you want to go to the dentist or make your experience with the dentist better?
7. C. Barnett - Where do you rank dental care on your list of importance?
8. L. Lovett – What are your fears/concerns about going to the dentist seeing in dental care, like pain, childhood history, trauma?
9. J. Mazo – Have you had a negative experience?
10. Are you aware of the grievance process? If yes, have you used it? Yes or No?

*\*Question:* F. Ross – Whenever going to dentist, they ask when was the last time you had a dental visit, is this normal procedure for dentists?

*\*Response:* N. O'Neal – That is often done, it's seen a lot at the clinic.

PC Facilitator, S. Harris, will review the questions provided, get feedback, and consult with the co-chairs on how to proceed.

Conduct a Mini-Survey to Solicit PLWH feedback? - Tabled

Housing Survey – Ongoing Feedback and Distribution - Still awaiting Lorain data, hold for May meeting.

Virtual Community Forum in Outlying Counties Update - Tabled

### **Parking Lot Items**

Virtual Support Groups Strategy & Next Steps - Tabled

Review & Update Consumer Mini-Outreach Survey - Tabled

### **Standing Business**

Agree on CLC Committee work activity (if any) to be reported at Executive & Planning Council meetings

Lorain County feedback discussion

CLC strategy – developing the Oral Health survey

## **Cuyahoga Regional HIV / AIDS Health Services Planning Council**

*Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties*

**Naimah O'Neal, Ronald Rolling – Co-Chairs**



### **Announcements**

N. O'Neal – There have been a lot of good articles on women LWH/A, etc. and upcoming events, sponsored by the Sero Project.

B. Jones – The HIV is Not a Crime virtual conference is being held here in Ohio. The training academy deals with modernizing criminalization laws. The conference is set for June 7-10 and some scholarships may be available. Currently, there are 35 Ohio slots. Those interested: C. Barnett, R. Rolling, T. Marbury, and J. Mazo, please see CLC Co-chair, N. O'Neal for more details.

### **Adjournment**

Motion: J. Mazo

Seconded: T. Marbury

	CLC Members	Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
1	Naimah O'Neal, Co-chair	20	20	20	20						
2	Ronald Rolling, Co-chair	20	20	20	20						
3	Tina Marbury	20	20	20	20						
4	Stephanice Washington	20	0	0	0						
5	Faith Ross	20	0	20	20						
6	LeAnder Lovett	20	20	20	20						
7	William Simpson	20	0	20	0						
8	Tracy Johnson	0	0	0	0						
	<b>Total in Attendance</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>5</b>						

**PC Members:** K. Dennis, J. Mazo, B. Gayheart, R. Watkins, C. Barnett

**Attendees:** B. Jones

**Staff:** Z. Levar, S. Harris, T. Mallory