

Cuyahoga Regional HIV / AIDS Health Services Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn, Robert Watkins – Co-Chairs



Quality Improvement Committee Minutes

Wednesday, February 17, 2021

3:00 pm to 4:00 pm

Start: 3:03 pm

End: 3:48 pm

Facilitating Co-chair: R. Watkins

Moment of Silence

Welcome and Introductions

Approval of Agenda: February 17, 2021

Motion: C. Barnett Seconded: N. O'Neal

VOTE: In Favor: All Opposed: 0 Abstained: 0

Approval of Minutes for January 20, 2021

Motion: R. Rolling Seconded: K. Dennis

VOTE: In Favor: All Opposed: 0 Abstained: 0

New Business

Prepare and Approve QI 2021 Work Plan

The QI Work Plan was completed and approved by the committee last month.

Oral Health Services Review Next Steps – J. McMinn

-Clarify Objective and Expected Outcome

- Prepare Oral Health Feedback Agenda

-Decide Participants

The Committee took notes from last month to discuss next steps for Oral Health. The following feedback was sent out sent out to everyone to review before today's meeting:

- Solicit input from CLC committee around experiences, needs of Oral Health providers/service category;
- Invite Service Providers to March or April meeting;
 - Center discussion around:
 - Historically, PLWHA have low rates of retention in dental care. Why don't we come to the dentist?
 - What are the needs of your dental clinic?
 - What barriers does Ryan White regulations create in serving PLWH?
 - Do you have additional capacity to see PLWH?
 - Do you receive special training in schooling regarding HIV
 - Do you see fear/stigma of HIV among fellow dental providers?
 - How do patient's receive treatment plans? Who goes over tx plan with patient?
 - Explain RW dental exceptions on your end.

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The committee must now decide if the plan is good or needs anything before moving forward to have the grantee invite Oral Health service providers to March or April meeting.

**Comment:* J. McMinn – How does CLC want to participate in the Oral Health review?

**Question:* N. O’Neal – Do you want a survey, have people from CLC present, or both?

**Response:* J. McMinn – The committee as a whole can decide, but CLC could start us off.

**Comment:* R. Watkins – It’s just important to get info from people who are positive, and not go on a whim. The more information from CLC the better, by either a survey or gathering info.

**Comment:* S. Harris – Maybe, we could also get any feedback that was provided from the recent needs assessment.

**Response:* V. Panakkal – We can look into that and check to see if any information about dental care was included in the report findings. I don’t recall, but we can see.

**Comment:* N. O’Neal – A survey shouldn’t be too long, maybe no more than five to eight questions, also maybe J. McMinn could do a presentation and then decide next steps.

**Response:* J. McMinn - QI will put together five to seven questions and forward them to the CLC committee.

**Comment:* S. Harris – We’ll also forward this to the group, before putting the questions into final form. I will make try to put the survey into “Survey monkey” making it easy to compile the results.

**Comment:* J. Mazo: There are still concerns as to how to get dental dental services. More than often, people just never get straight answers, receive clear communication, or know where to connect for help.

**Response:* N. O’Neal – There are dental services available at UH, Circle, and MetroHealth.

**Response:* M. Rodrigo: It’s also part of the RW eligibility process that every client should have.

**Comment:* V. Panakkal – This has been an ongoing topic, so we are looking to have upcoming trainings for Medical Case Managers. We have currently been able to secure Dr. Mark Lucas. He has done many presentations on oral health and should provide good information. We expect to finalize with him in April and will keep you updated.

*** QUESTIONS FOR PROVIDERS – Eight (8)**

1. Historically PLWH/A have low rates of retention in dental care. Why don’t they come to the dentist?
2. What are the needs of your dental clinic?
3. What barriers does RW regulations create in serving PLWH/A?
4. Do you have additional capacity to see PLWH/A?
5. Do you receive special training /education regarding HIV?
6. Do you fear stigma HIV among fellow dental providers?
7. How do people receive treatment plans? Who goes over tx plans with patients?
8. Explain RW dental exceptions on your end. **This question was revised to state:* What could be an exception? Is the exception process helpful to address client needs?

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**Comment:* J. McMinn – Maybe we should get rid of last question, or reword and put a positive spin on it, or maybe have a meeting on the exception process.

**Comment:* M. Rodrigo - Most other RW jurisdiction don't provide close to as many exception items that we do in our jurisdiction. We feel like there are wonderful things being done in our clinics to help clients. The exception process is available on the website at: www.ccbh.net/ryanwhite and it is given to our provider on a flashdrives at the beginning to the grant year.

**Comment:* N. O'Neal – Maybe just reword the question to just get more clarity on the exception process.

**Comment:* R. Watkins – Also, maybe a data request could be written up.

**Comment:* Dr. Gripshover -We also put dental services in the carryover that is approved later in the year, and it covers a lot of the exceptions that may be a cause for the delays.

**Comment:* M. Rodrigo - If there is a clear need for an exception, it is usually always approved. Case managers should work out this need with their clients.

**Question:* J. McMinn – So, are these questions okay to move for grantee review, then to providers?

**Response:* M. Rodrigo – Yes, I will do whatever you ask. The PC facilitator agreed to put together the request to be sent to Oral Health Providers and send it to the Grantee.

**Question:* J. McMinn - Can the grantee provide examples of dental exceptions?

**Comment:* M. Rodrigo - Yes, but I'd ask that it rather be talking points and not a big written thing. It would be very informal at the next meeting, not a lot of prep work needed. Just to add, we will be opening another clinic in the Ashtabula area in the next grant year.

**Comment:* S. DiCocco – Just been listening, as we may borrow this information to look at dental services statewide.

Overview/Next Steps- R. Watkins

The committee prepared the agenda, decided participants and discussed finding and clarified the objectives and expected outcomes for the Oral Health initiatives. The QI co-chairs will prepare a few questions to present to CLC for consumer feedback on oral health. The PC facilitator will develop a draft of today's questions and submit it to the grantee to forward to RW funded Oral Health Providers.

Represent the TGA in Statewide Integrated Plan

No updates.

Represent the TGA in the OH Needs Assessment Process - S. DiCocco

We received the final, revised regional reports from ODH. They have been submitted to the ODH public affairs department awaiting review. They will hopefully take about three to four weeks. After hearing back from them, we'll make edits and distribute.

Standing Business- R. Watkins

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Agree on QI Committee work activity (if any) to be reported at Executive & Planning Council meetings - The QI committee will report the following items discussed in today's meeting:

- Prepare questions to present to the CLC to survey consumer on Oral Health
- Case Manager training on Oral Health being planned for April 2021.
- Submit request to Grantee to invite Oral Health Providers to QI in March or April.
- An informal data request on Oral Health exceptions
- Update on the Needs Assessment – currently in ODH public affairs review

Determine formal CAREWare Data Request (if any)

To be provided by grantee.

Parking Lot Items

None.

Next Steps

The next QI committee meeting will be held on Wednesday, March 17, 2021 at 3:00 p.m.

Announcements

None.

Adjournment

Motion: R. Rolling Seconded: N. O'Neal

Attendance

	QI Committee	Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
1	Jason McMinn Co-chair	20	20								
2	Robert Watkins Co-chair	0	20								
3	Barb Gripshover	20	20								
4	Christy Nicholls	20	20								
5	Marlene Robinson-Statler	20	20								
6	Leshia Yarbrough-Franklin	20	0								
7	Billy Gayheart	20	20								
8	Jeannie Citerman-Kraeger	20	20								
	Total in Attendance	7	7								

PC Members: K. Dennis, C. Barnett, J. Mazo, N. O'Neal, R. Rolling, F. Ross,

Attendees: S. DiCocco, K. Burnett-Bruckman, M. Jackson-Rollins

Staff: M. Rodrigo, S. Harris, V. Panakkal, Z. Levar, T. Mallory