

Cuyahoga Regional HIV Prevention and Care Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn, Robert Watkins – Co-Chairs



Quality Improvement Committee Minutes

Wednesday, January 20, 2021

3:00 pm to 4:00 pm

Start: 3:00 pm **End:** 4:00 pm **Facilitating Co-chair:** J. McMinn

Moment of Silence

Welcome and Introductions

Approval of Agenda: January 20, 2021

Motion: M. Robinson-Statler Seconded: N. O’Neal, C. Nicholls

VOTE: In Favor: 12 Opposed: 0 Abstained: 1- J. Mazo

Approval of Minutes for November 18, 2020

Motion: N. O’Neal Seconded: C. Nicholls

VOTE: In Favor: 11 Opposed: 0 Abstained: 2 - J. Mazo, C. Droster

New Business -Prepare and Approve QI 2021 Work Plan

Plan 1. Represent TGA in Ohio Needs Assessment Process – The Needs Assessment was completed and a draft of the Cleveland TGA Report has been reviewed by the Cuyahoga County Board of Health, a presentation of findings will be provided at the Feb. 3rd S&F mtg.

Plan 2. Represent the TGA in Statewide Integrated Plan – The statewide integrated planning effort is ongoing.

**Comment:* M. Rodrigo –It is believed that Quality and Housing meets on this. CCBH works with the Ohio Department of Health (ODH) on these initiatives.

**Comment:* S. DiCocco – With Covid and all the vacancies that occurred, people for the positions are just being hired again. Few groups have been meeting, but we expect new guidance from CDC any day now.

**Comment:* J. Mazo – From a community perspective, we still need to be accountable.

**Comment:* J. Citerman-Kraeger – We should leave the statewide integrated plan on the work plan and wait for an update from Laurie Rickert.

**Comment:* Dr. Gripshover – I agree maybe leave to stay abreast of the plan.

Plan 3. Directives – QI is schedule to submit proposed Directive for the upcoming PSRA to the S&F Committee by the 5th of May for initial discussions.

**Comment:* J. McMinn – leave as is.

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Plan 4. Service Category Review – Rather than reviewing a series of HIV-related services, the committee agreed to conduct an Oral Health quality review. It is expected the review will go from January thru November, 2021. For this work plan item, the committee agreed:

- a. On a training from the (AIDS, Education & Technical Center (AETC) for MCMs on Oral Health support for their client.
- b. Ask Oral Health Providers about their experience providing services to clients and their perspective on why oral health is not more of a priority for HIV+ clients.

Plan 5. Grantee Review of Local Continuum of Care – April - Nov 2021. Present HRSA/HIV/AIDS Bureau Core Performance Measures HIV Viral Load Suppression (*January 2022*).

**Comment:* M. Rodrigo – We try to be flexible.

Plan 6. Grantee Quality Site Visit Presentation – Leave this workplan item as to be determined, because we may not be monitoring this year due to Covid,

**Comment:* M. Rodrigo – There is no blanket exception for this year, yet.

Plan 7. Review QI Portion of Grantee Guidance – This item should remain as is, to do in August or later, whenever the Grant guidance is issued.

Plan 8. Provide QI Orientation – This work plan item is Ongoing.

**Comment:* J. McMinn – Not a lot goes into it, we can do all five in one meeting.

Plan 9. Determine Forma CAREWare Data Request – Ongoing as data requests come up.

Plan 10. Status Update of Clinical Quality Committee – There are a lot of clinical quality projects that could be presented to the QI committee. This could be done in January 2022.

**Comment:* M. Rodrigo – With the QI committees that we do, perhaps we could present that data to the committee.

**Comment:* J. McMinn – If it's one time, once a year that would be good. We want to protect the committee's time as it has a large, heavy work plan.

**Question:* J. Mazo – Which is more valuable?

**Response:* S. Harris – The things on the work plan are things you should do.

**Comment:* Dr.B. Gripshover – If something is needed after the grantee staff presentation, we could invite others to come.

**Comment:* S. Harris – We will keep it schedule for January and after Zach presents the report in Jan. 2022, we will decide if there is interest in inviting some of the providers to talk more in-depth about their projects.

Plan 11. Monitor Work Plan – Remove this task from the work plan, since there will be quarterly reports.

12. Quarterly Progress Reports for Compliance – This item remains as written.

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13. Develop the Quality Improvement Work Plan for FY 2021 – To begin November with January as the last date, if not done in November.

Approval of Quality Improvement Committee (QI) Work plan for 2021

Motion: To Approve the QI Work Plan for this year, as written.

Motion: N. O’Neal Seconded: C. Barnett

VOTE: In Favor: All Opposed: 0 Abstained: 0

Motion carried.

Oral Health Services Review Next Steps – J. McMinn

The committee will move to review different service categories and put together a plan to complete them. We also talked about the CLC housing surveys, discussed Oral Health and how to take these ideas further. A previous presentation by J. Patterson offered insight on an oral health review done by a student. The student conducted interviews, workshops and concluded in her findings that patients wanted increase access to dentists, increase in the number of dentists available, collaborative dental and medical care, and dental case management trainings. It was also discovered that on HRSA’s website there is language they used regarding Oral Health that could be used for case managers to promote dental care. Although, if people haven’t been raised to appreciate dental services, it’s hard to get them into that mind frame which is another issue for case managers as there’s no inroad to dental clinics.

**Comment:* J. Mazo – As a consumer relying on providers and staying pretty aggressive in wanting dental service, the inconsistency of providers, with Covid almost disastrous.

**Question:* M. Rodrigo – Was this a Part A provider?

**Response:* J. Mazo – Yes.

**Comment:* S. Harris – Regarding the training of dental case managers to raise awareness, maybe this could be arranged through the AETC?

**Comment:* N. O’Neal –Agreed. Some patients are concerned with having to go other places for care when it doesn’t always coincide with their work hours, and some can’t take days off work.

**Question:* J. Mazo – Dental doesn’t seem to do texting to remind people of appointments, wonder why?

**Response:* J. McMinn – Good point, so this training would be helpful and maybe it would be good to invite Dental providers and have a Q&A with them on these issues.

**Comment:* S. Harris – From a logistic standpoint, we should identify the questions for the providers and provide them to the grantee in advance to maximize the best use of the providers’ time. We should ask providers about their experience and their perspective about why more clients are not utilizing oral health services.

**Response:* N. O’Neal – That’s a good start, but we don’t want to attack, we want to hear what they think first.

**Question:* J. Mazo – Being data driven, what data do we have on dental care?

**Response:* S. Harris – Part B data and data from Zach from Part A.

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**Comment:* M. Rodrigo – For Part A, we could break it up by provider, like how many units per agency each calendar year, but Part B is just cumulative.

**Comment:* S. Harris – When looking at barriers, we also want to help people look at opportunities and availabilities.

**Comment:* N. O’Neal – If we look at the Part B numbers, Cuyahoga has a high number, it’s the largest for barriers.

**Comment:* C. Barnett – Yes, that’s a significant number, compared to all the other numbers.

**Comment:* J. McMinn – Maybe we can share these numbers with the providers.

Clarify Objective and Expected Outcome, Decide Participants - Tabled

Represent the TGA in Statewide Integrated Plan - Tabled

Represent the TGA in the OH Needs Assessment Process - Tabled

Standing Business - Agree on QI Committee work activity (if any) to be reported at Executive & Planning Council meetings – QI chair decides.

Determine formal CAREWare Data Request (if any) - None requested.

Parking Lot Items – Nothing new requested.

Next Steps – J. McMinn - All the ideas from the discussion will be put together and sent to the committee for their review next month.

**Comment:* N. O’Neal – In the CLC agenda, we will add Oral Health to help the cause.

Announcements - Next meeting: Wednesday, February 17, 2021 @ 4:00 pm.

Adjournment – Motion made by: J. Mazo Seconded: C. Barnett **VOTE:** Unanimous

		Jan	Feb	Mar	Apr	May	June PSRA	Aug	Sep	Oct	Nov
1	Jason McMinn Co-chair	20									
2	Robert Watkins Co-chair	0									
3	Barb Gripshover	20									
4	Christy Nicholls	20									
5	Marlene Robinson-Statler	20									
6	Leshia Yarbrough-Franklin	20									
7	Billy Gayheart	20									
8	Jeannie Citerman-Kraeger	20									
	Total in Attendance	7									

PC Members: K. Dennis, C. Barnett, C. Droster, J. Mazo, N. O’Neal, F. Ross

Attendees: S. DiCocco, K. Burnett-Bruckman

Staff: M. Rodrigo, S. Harris, T. Mallory, V. Panakkal, Z. Levar