

CUYAHOGA COUNTY
.....
BOARD OF HEALTH

YOUR TRUSTED SOURCE FOR PUBLIC HEALTH INFORMATION

5550 Venture Drive Parma, Ohio 44130
216-201-2000 www.ccbh.net

March 2020 – Showcase of Services



AIDS Healthcare Foundation

2020 RYAN WHITE PART A – CLEVELAND TGA

Part A Funded Services

- The AIDS Healthcare Foundation is funded for Outpatient Ambulatory Health Services.

Outpatient Ambulatory Health Services

The goal of AHF's Cleveland Health Care Center (HCC) is to:

- Ensure all individuals living with HIV/AIDS has access to quality medical care per acceptable standards of care.
- Interrupt disease progression.
- Improve client health outcomes and promote healthy sexual behaviors.
- Ensure clients maintain improved or stable viral loads.

Comprehensive HIV Primary Care Services

- Both diagnostic & therapeutic services
- Medical history taking
- Preventative care & screening
- Early intervention & risk assessment
- Practitioner examination
- Diagnosis & treatment of common physical & mental conditions
- Lab work & diagnostic testing
- Prescription & management of treatment regimens
- Immunizations
- Management of opportunistic infections
- Disease monitoring
- Medication adherence monitoring and treatment adherence support
- Referrals to medical specialty care
- Oral health care & psychosocial services

AHF's Multidisciplinary Clinic Team

AHF's Cleveland HCC has three primary staff that assist Ryan White Part A patients:

- **Medical Director/Physician and Registered Nurse Manager**

In addition to the services previously mentioned, these two clinic staff members also provide access to antiretroviral therapies (ARVs), education and counseling on health issues, management of opportunistic infections, managing chronic conditions, among other services.

- **Office Administrator**

The Office Administrator offers support to the Medical Director and Nurse Manager as needed, but performs general management of day-to-day administrative functions of the HCC and assists with the collection of data, client contact, and record management.



 **AIDS**taskforce
OF GREATER CLEVELAND 

an affiliate of AIDS Healthcare Foundation

Our Mission

The AIDS Taskforce of Greater Cleveland provides a compassionate and collaborative response to the needs of people infected, affected, and at risk of HIV/AIDS. This is accomplished through leadership in prevention, education, supportive services, and advocacy.



Who We Are

- The AIDS Taskforce of Greater Cleveland is located in Midtown Cleveland at 2829 Euclid Avenue



- Established in 1984
- Our geographic reach includes our TGA network of 6 counties: Cuyahoga, Geauga, Medina, Lorain, Lake, and Ashtabula



Services: Circle of Care

The Taskforce provides:

Case Management & Housing Advocacy

Specialized Youth Services

Public Policy & Advocacy

Food Pantry, Nutrition & Transportation Services

Education, Testing & Targeted Prevention Services

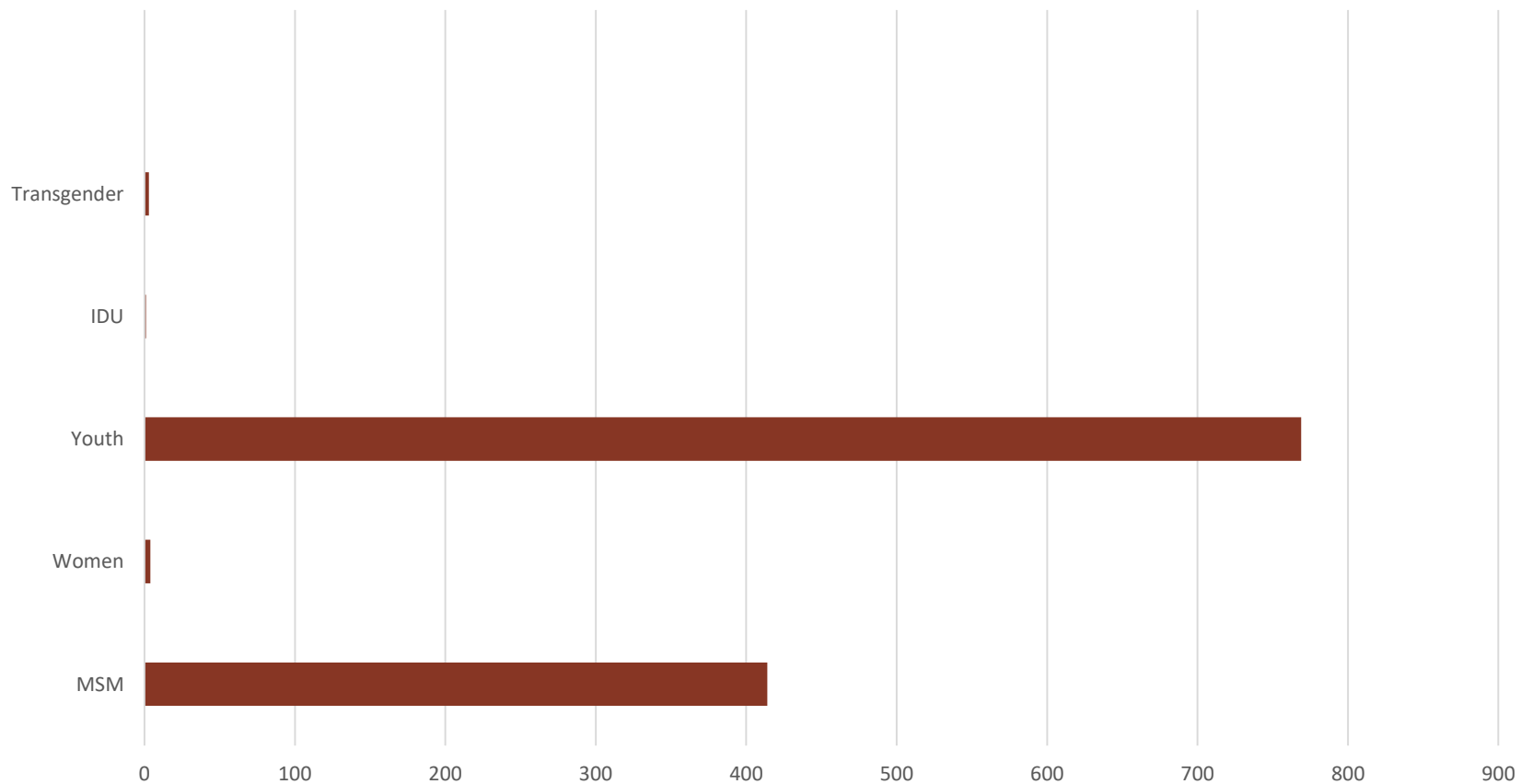
Mental Health Services

Naloxone Distribution

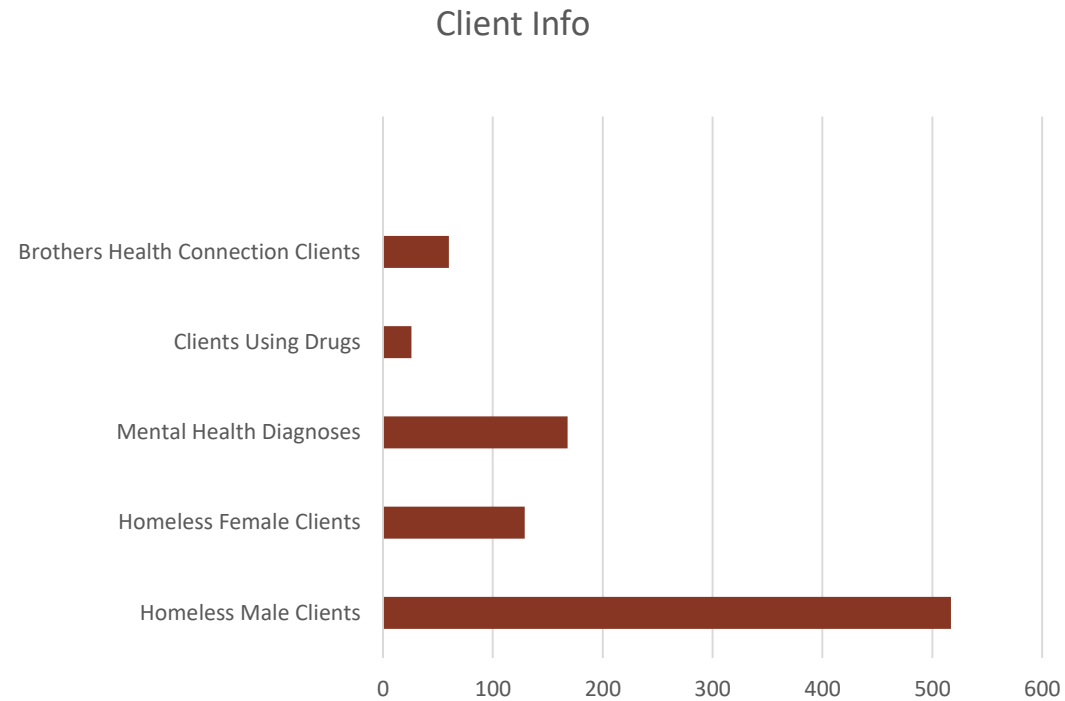


Client Breakdown: Gender

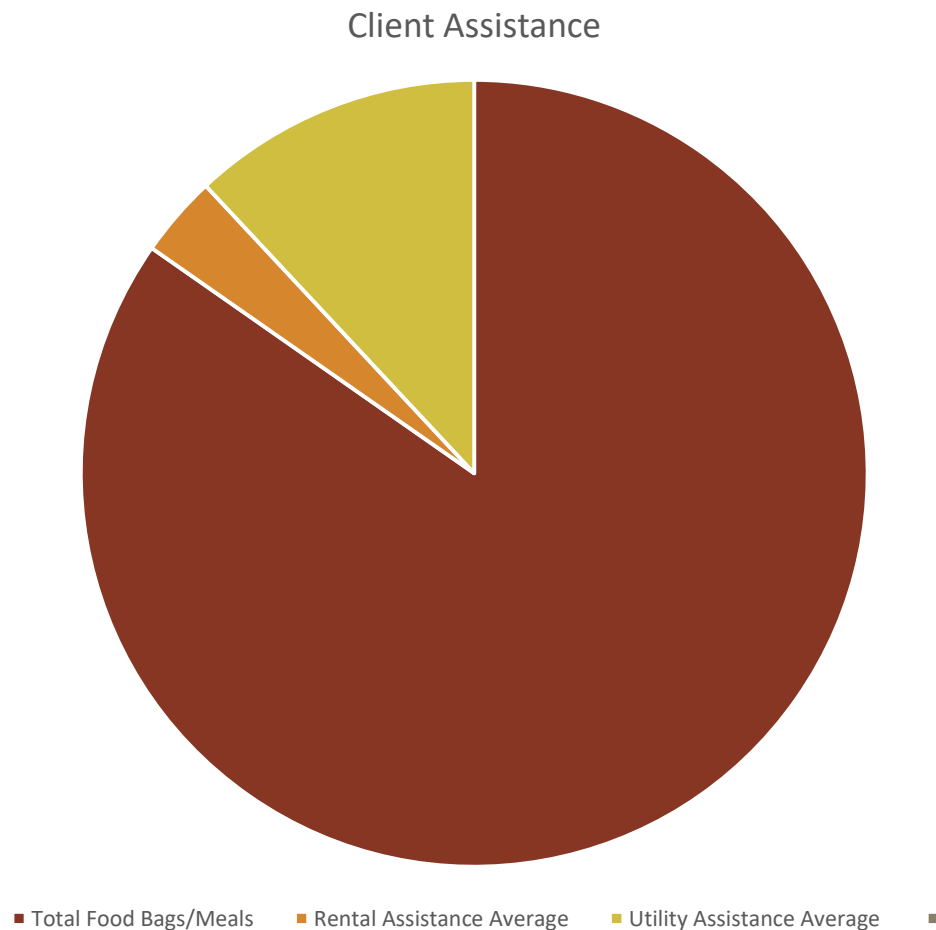
Client Demos



Client Breakdown: Additional Info

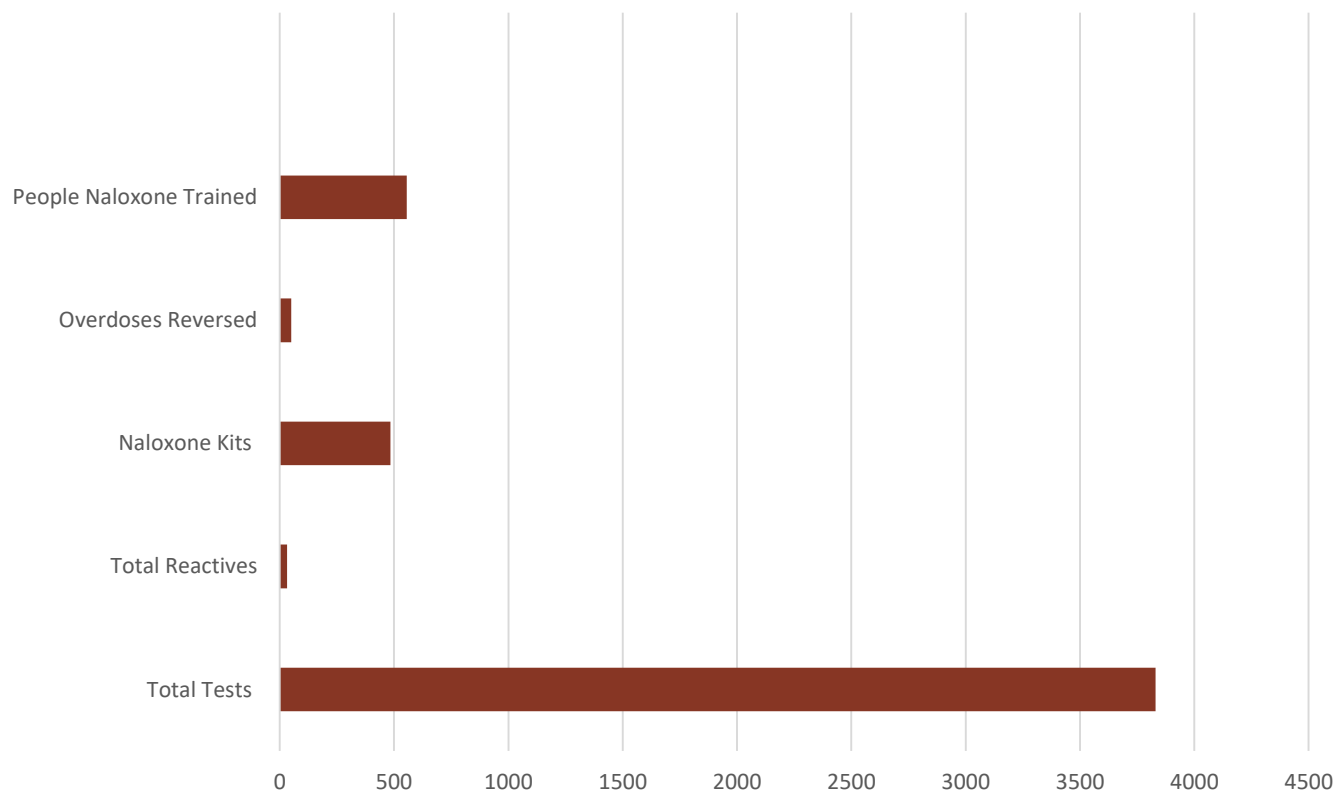


Client Breakdown: Assistance

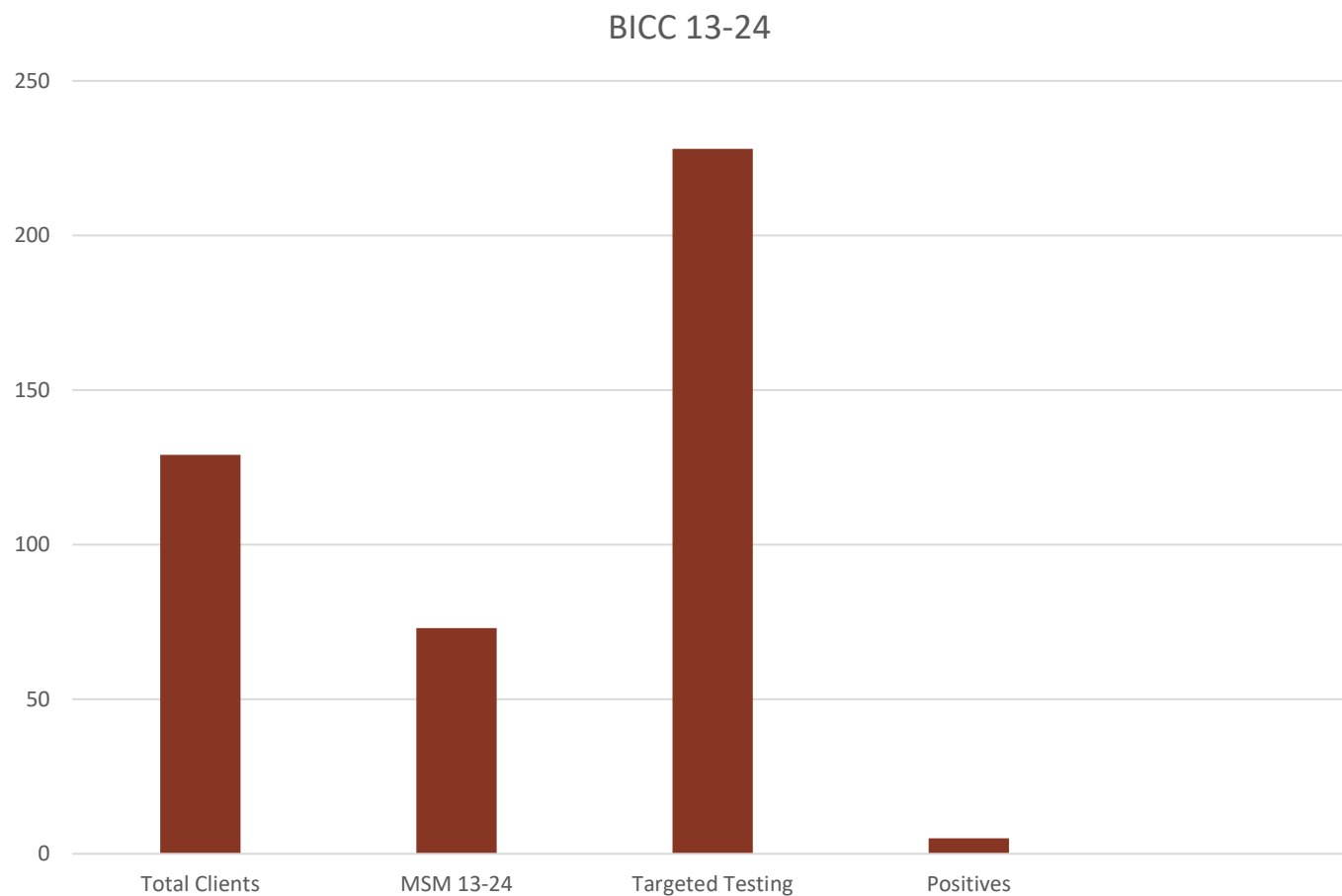


Client Breakdown: Naloxone & Testing

Testing/Naloxone



Client Breakdown: Youth Services



Ryan White Part A Services

- Non-Medical Case Management
- Food Bank/Home Delivered Meals
- Medical Transportation Assistance

Non-Medical Case Management

Provides direct non-medical services for people living with HIV/AIDS: including delivery coordination of health care, care giver, mental health, housing services, medical transportation assistance and recovery services. Housing Advocacy provides services that assist in attaining/maintaining housing and facilitates transition to permanent, safe and affordable housing.

Food Bank/Home Delivered Meals Program

Provides a combination of dry goods, non-perishable and frozen items as well as nutritional staples essential to a clients diet. A home delivered food program is also available for clients who are housebound. Clients can also receive the following non-food items:

- Personal hygiene products
- Household cleaning supplies
- Water filtration/purification systems in communities where issues of water safety exist.

Medical Transportation Assistance

- Medical transportation services are provided by bus, gas card, parking assistance or other means, to enable a client to access medical care or other supportive services.

AIDS Healthcare Foundation-Our Affilliate

AHF offers medical and pharmacy services.





2829 Euclid Avenue
Cleveland, Ohio 44115

216-621-0766

Tracy Jones, Executive Director





HIV SERVICES OVERVIEW

Adriana Whelan, DNP, CNP, Ass. Director of Primary Care & HIV Programs

Brenda Glass, MSSA, LISW-S, Ass. Director of Trauma & Case Management

Brittany Hinton, LSW, HIV Case Manager

Naimah O'Neil, LSW, HIV Case Manager

March 10, 2020

former Free Medical Clinic of Greater Cleveland) opened its doors 50 years ago.

Through its affiliation with The Centers for Families and Children (The Centers), Circle Health is able to provide comprehensive services to nearly 25,000 individuals annually, including HIV prevention and treatment, Primary health care, Dental care, Workforce development, Early childhood education and Integrated behavioral healthcare with mental health and substance use disorder treatment.





SUMMARY OVERVIEW OF HIV SERVICES TOGETHER. FOR ALL.

- Medical Services
- Case Management Services
- Dental
- Behavioral Health
- HIV Prevention Services

CASE MANAGEMENT

- Mobile Case Management
- Early Intervention Services
- Assistance with Medicaid, Insurance, and Benefits enrollment
- Care Coordination
- Medication Prior authorizations
- Adherence counseling services
- Transportation
- Team Lead: Brenda Glass, LISW (Associated Director of Trauma and Case Management Services)
- Contact numbers to schedule appointment(s):
 - Brenda Glass, LISW at (216) 392-2342.
 - Brittany Hinton, LSW at (216) 326- 6827.
 - Naimah O'Neal, LSW at (216) 707-3457.

MEDICAL SERVICES

- Clinical Management of HIV
- Primary Care
- Emergency Medication access
- Immunizations
- On-site Pharmacy, including Clinical Pharmacy Services.
- Certified Patient Centered Medical Home with provision of primary care services
- Team Lead: Adriana Whelan, DNP, CNP (Associate Director of Primary Care and HIV Programs)

DENTAL/ BEHAVIORAL HEALTH SERVICES

- **Dental Services:**
 - Routine dental care including cleanings, cavities, root canals, and extractions.
 - Team Lead: Regina Savage, DDS (Dental Director)
- **Behavioral Health Services**
 - Counseling
 - Psychiatry
 - Outpatient treatment for Alcohol and Substance abuse including MAT.
 - Team Lead: Alan Hejduk (Behavioral Health Director)

HIV Prevention Services

- HIV Testing
 - Expanding to East, West locations
- Syringe Exchange
 - Expanding to West location and Lakewood.
- HIV PEP/ PrEP





TOGETHER. FOR ALL.

OFFICE LOCATIONS

- **UPTOWN OFFICE** 12201 Euclid Avenue
Cleveland, OH 44106
 - 9:00am – 9:00pm M, W, Th
 - 9:00am – 5:30pm T, F
- **WEST OFFICE** 3929 Rocky River Drive
Cleveland, OH 44111
 - 8:30am – 8:00pm M-Th
 - 8:30am – 5:00pm F
- **EAST OFFICE** 4400 Euclid Avenue
Cleveland, OH 44103
 - 8:30am – 5:00pm M-F

- ***For Appointments: (216) 325-
WELL***

Cleveland Clinic

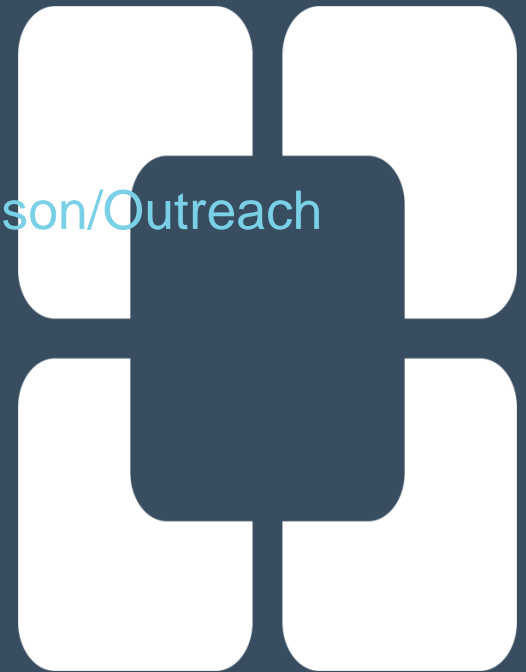


Infectious Disease

Ryan White Team

March 12, 2020

Mary Beth Gramuglia, MEd – Patient Liaison/Outreach



Agenda

- Introduction
- Current Staff
- Outreach
- Medical Case
Management
- Updates
- Contact Information



Who are we?

- Physicians
 - Kristen Englund, MD
 - Alan J. Taege, MD
 - Tricia Bravo, MD
 - Katherine Holman, MD
 - Marisa Tungsiripat, MD
 - Bethany Lehman, DO
 - Ryan Miller, DO
 - Vinh Dang, MD
- Outreach
 - Mary Beth Gramuglia, MEd
- Medical Case Management
 - Vacant



HIV Medical Team

- Pharmacists
 - A Pallotta and Pavithra Srinivas
- Anal dysplasia
 - Dr. Michelle Inkster
 - Dr. Jim Wu
- LGBTQ+ Center
 - Dr. Jim Heckman
- OB/Gyn
 - Dr. Tosin Goje



Part A Services Provided:

- Medical Case Management
- Outpatient Ambulatory Health Services
 - Office visits & labs
- Emergency Financial Assistance
 - JJ Pharmacy
- Medical Transportation
 - Parking vouchers
 - Gas cards
 - Bus passes
 - Uber Health Grant
- Outreach Services

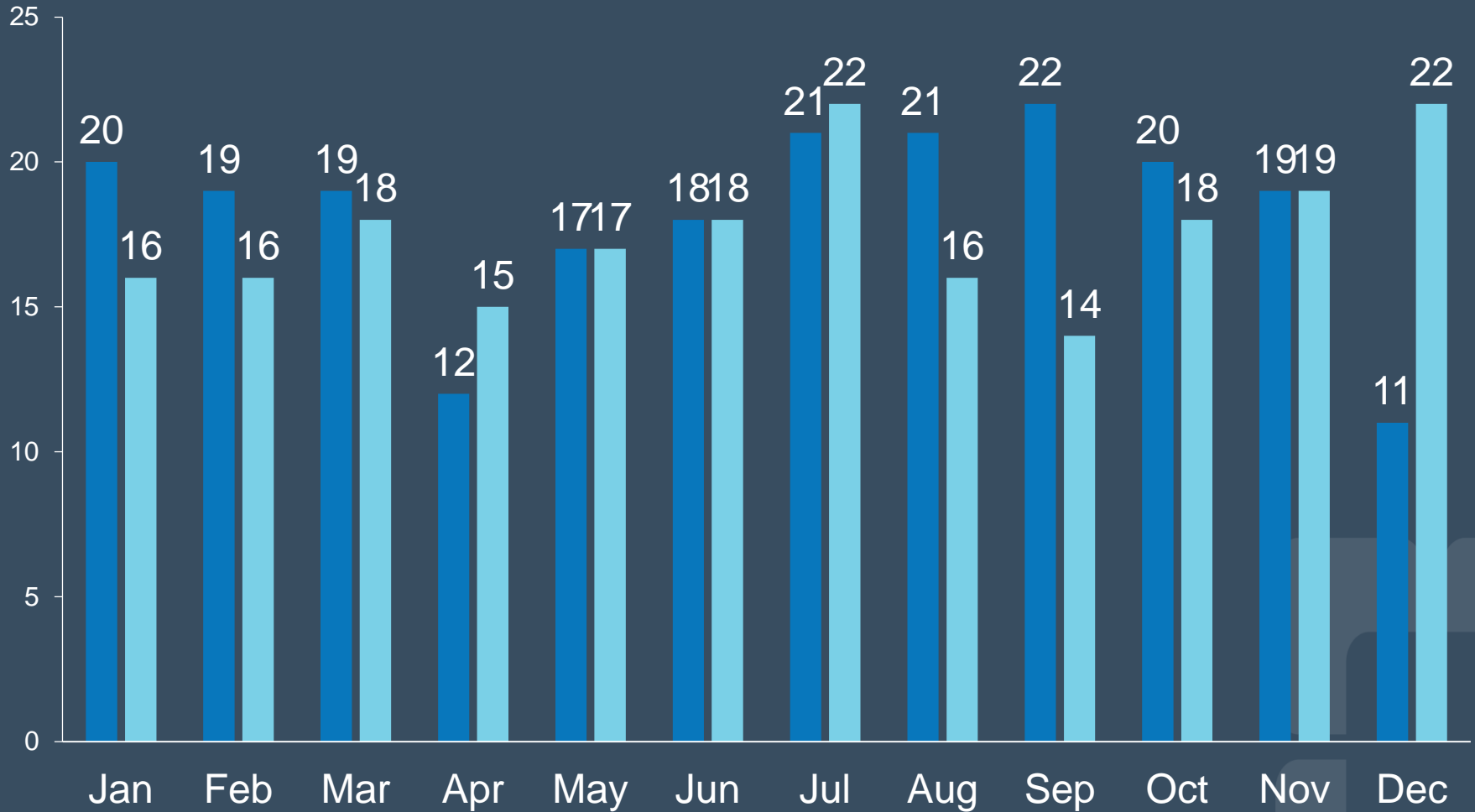


Outreach



No Show Percentage

■ 2018 ■ 2019



Cleveland Clinic Foundation- Outreach

Challenges

- Transportation issues
- Transient
- Scheduling conflicts
- Comorbidities
- Mental Health
- Vacant SW position

Strategies

- Research
- Utilize Care Team
- CAREWare
- Care Everywhere
- Correspondence
- Determine Barriers
- Establish best method of communication

Medical Case Management





Chloe Campisi,
MSW, LISW

Mollee Nunez,
MSSA, LSW

Medical Case Management

- Establish and maintain an efficient and compassionate case management process for HIV positive individuals
- Assess needs determining patient financial and medical eligibility
- Assist patients to obtain medical care, insurance, medications, housing, substance abuse treatment, dental care, mental health care & other defined resources
- Develop, implement and monitor individual patient plans of care.
- Educate & facilitate plans of care with patients, families and Cleveland Clinic staff to ensure quality patient care throughout the healthcare continuum in compliance with Ryan White policies and procedures

Updates



- ID staffing at South Pointe Hospital
 - Warrensville, OH 44128
- Standardized - at risk HIV testing in ED
 - Kristen Englund, MD
- Uber Health Grant
 - Logan Harper, MD – Respiratory Institute




Contact Information



Lesbian, Gay, Bisexual and
Transgender Health (Center for
LGBTQ+ Care)

Lakewood Family Health Center
14601 Detroit Ave
Lakewood, OH 44107
216-237-5500

Provides world-class healthcare through a multidisciplinary, team-based approach for LGBT patients in partnership with our clinical Institutes. Our providers are committed to creating a safe environment that maintains the respect and dignity of all patients.



Transgender Medicine & Surgery Program

9500 Euclid Ave

Crile Bldg.

Cleveland OH 44195

Contact:

Christina Reed (She/Her)

Transgender Coordinator

216-445-6308

reedc@ccf.org

Anal Dysplasia

Michele Inkster, MD, PhD

- Anal Dysplasia
- Anemia
- Celiac Disease (Celiac Sprue)
- Cirrhosis
- Constipation
- Diarrhea
- Hepatitis B
- Hepatitis C
- Lactose Intolerance
- Liver Disease

James Wu, MD

- Anal Abscesses
- Anal Cancer
- Anal Fissures
- Benign Anorectal Disease
- Colon Polyps
- Colorectal Cancer
- Crohn's Disease
- Hemorrhoids
- Inflammatory Bowel Disease (IBD)

South Pointe 216.491.7861

18th Annual Men's Minority Health Fair

Thursday, April 23, 2019 | 5:30 - 8:30 p.m.

- Blood Pressure
- Body Mass Index
- Bone Density
- Cholesterol
- Diabetes
- Dental Screening
- Glaucoma
- Heart Disease
- Hepatitis C
- HIV
- Lung Health
- Kidney Function
- Oral Cancer
- Prostate Cancer
- Sickle Cell
- Skin Cancer
- Stress/Depression
- Vision Screenings
- Wellness

Clickman Tower/Miller Pavilion at Cleveland Clinic's Main Campus, Lutheran Hospital, Lorain Family Health Center & Akron General

I am only one, but I
am one. I cannot do
everything, but I can
do something. And I
will not let what I
cannot do interfere
with what I can do.

- Edward Everett Hale





Every life deserves world class care.

COUNTY: DIVISION OF SENIOR AND ADULT SERVICES

HOME CARE SKILLED SERVICES
(HOME SUPPORT UNIT)

DSAS OVERVIEW

“The mission of the Division of Senior and Adult Services is to empower seniors and adults with disabilities to age successfully by providing resources and support that preserve their independence.”

Services are provided to the residents of Cuyahoga County who are:

- 60 years of age or older OR
- 18 to 59 years of age AND have a disability

FOUR DIVISIONS OF DSAS:

- 1. ADULT PROTECTIVE SERVICES
- 2. INFORMATION SERVICES
- 3. OPTIONS FOR INDEPENDENT LIVING
- 4. HOME SUPPORT SERVICES

OTHER DSAS PROGRAMS

- The **COMMUNITY OFFICE ON AGING** – is one of the advocacy agents for seniors and persons living with disabilities in Cuyahoga County. This office helps to disseminate information throughout the community, and coordinates programs to increase awareness of issues affecting seniors and persons with disabilities.
- The **COMMUNITY SOCIAL SERVICES PROGRAM** – provides funding to and uses community based service contracts which provide adult day service, adult development, transportation services, and congregate meals. Over 1,400 seniors receive services through this program. These services are designed to reduce isolation and loneliness.



ADULT PROTECTIVE SERVICES

- Investigates allegations of abuse, neglect, self-neglect, and/or financial exploitation of adults 60+.
- Allegations of abuse concerning adults 18-59 are investigated on a voluntary basis (the person concerned as to agree to participate in the investigation). This is due to statutory regulations.
- All calls are confidential. Referrals are made by calling Centralized Intake (216) 420 -6700.

INFORMATION SERVICES

- Provides case management assistance to seniors and disabled adults to address complex needs and navigate available community resources: Property Tax Discounts, Nutrition Programs, Senior Employment Services, Legal Services, etc.
- Administers the Benefits Check-Up Program (persons w/low income).
- Conducts Home Energy Assistance Programs (HEAP)
- Partners with the Aging and Disability Resource Network which provides services and linkages to numerous public benefits to seniors, caregivers, and persons with disabilities.

OPTIONS FOR INDEPENDENT LIVING

- Provides services for frail or disabled residents 18 and over who are low income, and not yet eligible for any Medicaid waiver programs.
- Services include: home delivered meals, personal care, emergency response systems, homemaker services, chore services, grab bars, and medical transportation
- Approximately 1,100 Cuyahoga County residents receive services.

HOME CARE SKILLED SERVICES

- Provides in-home care to Cuyahoga County residents that helps maintain a safe, wholesome environment, and at an affordable price.
- To be eligible for Home Care Skilled Services clients must be aged 60 and over or adults with disabilities ages 18-59 and living in their own home or apartment.

HOME CARE SKILLED SERVICES

- Provides Home Health Services including:
 - Home Health Aides
 - Personal Care
 - Homemaking
 - Respite Services
 - Medical Social Services/Medical Social Work
 - Skilled Nursing
 - Contracted services for PT, OT, Speech

HOME CARE SKILLED SERVICES ARE PROVIDED TO:

- Title I Ryan White Program Benefit Recipients
- Mcgregor PACE benefit recipients
- National Multiple Sclerosis Society Benefit Recipients
- Private Pay Consumers (Sliding scale payments start at \$7.00/hour)

These consumers are 18 and over, fragile and/or disabled. Income cannot exceed 300%FPL

- Medicaid Recipients/Private Insurance Recipients

TYPICAL IN-HOME SERVICES PROVIDED

PERSONAL CARE SERVICES:

- Bath/Shower/Bed Bath
- Incontinence Care
- Basic ROM Exercises
- Mouth/Dental/Oral Care
- Shaving/Hair Care
- Meal Preparation/Feeding

HOMEMAKING SERVICES:

- Light Vacuuming/Sweeping
- Laundry/Change Bed Linens
- Wash Dishes
- Clean Bathroom
- Dusting
- Grocery Shopping/Prescription Pick-Up

DEPARTMENT OVERVIEW

- 8 REGISTERED NURSES (FULL-TIME) – ONE RN ASSIGNED TO THE RYAN WHITE CASELOAD
- 50 HOME HEALTH AIDES (FULL-TIME)
- SCHEDULING DEPARTMENT / MEDICAL RECORDS DEPARTMENT
- ADMINISTRATORS: DON/ADON

CURRENT CASELOAD

- 33 RYAN WHITE CLIENTS
- ADDITIONAL 350+ CLIENTS

INTAKE PROCESS

- CENTRALIZED INTAKE PROCESS (216-420-6700)
- MAY CALL/FAX/EMAIL HOME SUPPORT ADMINISTRATORS DIRECTLY
- NEED A PROVIDER POINT OF CONTACT
(MAY BE DIFFERENT THAN REFERRAL SOURCE)
- INFO NEEDED: DEMOGRAPHIC INFO, MOST RECENT LABS, CURRENT MEDICATIONS,
MOST RECENT DISCHARGE SUMMARY

QUESTIONS ???



Family Planning Services of Lorain

Jennifer Gosnell
MPH, CHES

Ryan White Funded Categories



EARLY INTERVENTION
SERVICES



MEDICAL
TRANSPORTATION: GAS
CARDS

What is EIS?



Ryan White Eligibility



HIV Testing Provided at
FPS



Linkage to HIV care



Referral services



Outreach and Health
Education

Who is eligible?

- Live in the Cleveland TGA
- Have an HIV/AIDS diagnosis
- Household income at or below 500%
- Be uninsured or underinsured

Who is an EIS client?



Someone who is:

- *Newly diagnosed*
- *Formerly in care- dropped out*
- Receiving other HIV services but not in primary care
- Never in care
- Unaware of HIV status

EIS Services

Linkage to HIV treatment

Referrals to:

- Far West
- Nueva Luz
- Homeless shelters
- Substance use disorder programs
- Any needed service organization

Thank you!

Jennifer Gosnell

Outreach Coordinator

Family Planning Services

440-322-7526 ext 111

jgosnell@fps

- Early Intervention Services (EIS)
- Health Education
- Community Outreach





f a r W E S T C e n t e r

S H I N I N G w i t h a N E W l i g h t

O V E R V I E W

Far West Center is a community mental health center providing behavioral health services for residents in western Cuyahoga County and Lorain County.

It began in 1974 as a grassroots community effort, and continues today as a quality provider of community-based mental health services.

CORE SERVICES :

- Mental Health Assessment
- Psychiatric Services
- Partial Hospitalization
- Community Psychiatric Support
- Individual Counseling
- Recovery Groups
- Mental Health Education, Training, and Consultation

RECOVERY PROGRAMS:

The **Family Program** focuses on family caregiver education and support

The **Compeer Program** builds the bridges of friendship between clients and volunteers

The ***Help for Mom***_{SM} Program provides services for new mothers at-risk for postpartum depression

AHH! Art Therapy

My Action Plan for Recovery - Mastering the challenges of mental illness

Seniors Strong - Older Adult Mental Health Prevention Program

S T A F F:

Our experienced team of psychiatrists, psychologists, nurses, social workers, counselors and case managers distinguishes Far West Center as a leading regional service provider for 2,000 individuals and families each year.

F E E S :

Far West Center accepts Medicaid, Medicare and My Care Ohio , and most commercial and managed care insurance plans offering behavioral health benefits. A subsidized fee scale is available for persons with limited or no resources to pay for the cost of care.

ACCREDITATION:

The Joint Commission

CERTIFICATION:

Ohio Department of MHAS

FUNDING:

Cuyahoga County Board of Health

ADAMHS Board of Cuyahoga County

Lorain County Board of Mental Health

United Way of Greater Cleveland



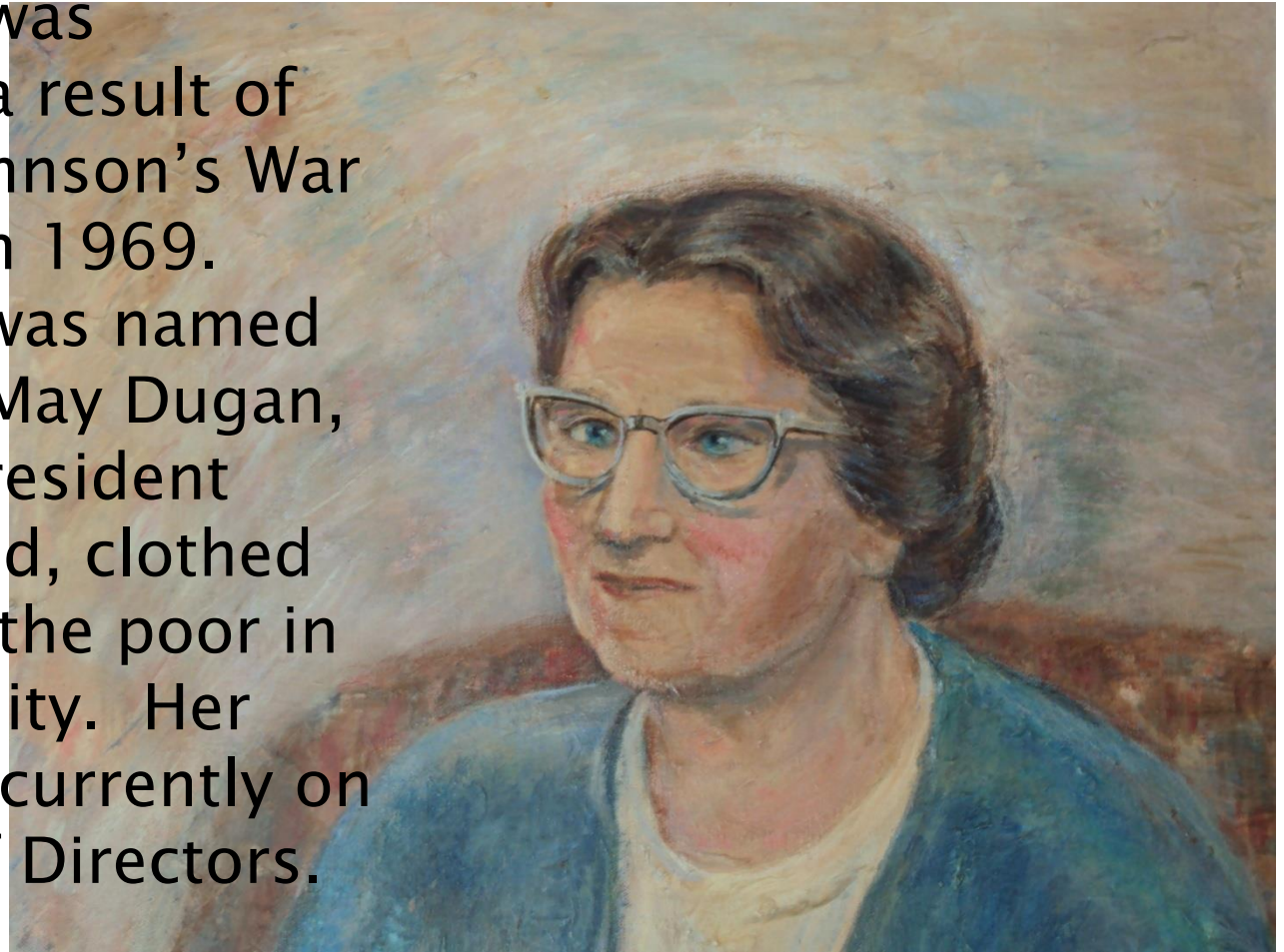


Helping People Enrich and Advance Their Lives and Communities



May Dugan

May Dugan was founded as a result of President Johnson's War on Poverty in 1969. The Center was named in honor of May Dugan, a west side resident who often fed, clothed and housed the poor in her community. Her grandson is currently on our Board of Directors.



Mental Health Services

- ▶ CARF Accredited

Part A Services

- ▶ Mental Health services include
Therapy including case management
Doug Vest is the lead provider

Counseling & Community Services

- CARF Accredited
- Assessment
- SUD
 - IOP
 - Ind. Counseling
- Mental Health
 - Therapy
 - Case Management
- Community Services
 - Service Coordination for employment and housing.



Education & Resource Center



- Basic Adult Literacy Classes
- ESOL
- GED preparation
- Employment Readiness and Job Search
- Trauma Informed Classroom



Health & Wellness

- Screening
 - HIV/AIDS
 - Hypertension
 - Type II Diabetes
- Nutrition Education
- Education regarding managing chronic illness
- Linkage to health care providers



Senior Drop In

Breakfast & Lunch provided



- Tuesdays : 10am to 2pm
- Activities
- Education
- Nutrition

- Thursdays: 10am to 2pm
- Music Therapy facilitated by the Music Settlement



Food & Clothing Distribution



Produce Only (March – Oct.)
Second Wednesday of each month (9am – 1pm)

Food, Produce & Clothing
Fourth Wednesday of each month (9am to 1pm)



MomsFirst

- Works with pregnant and parenting teens
- Provides outreach to CMSD schools and Charter schools throughout Cleveland



Mission is to decrease infant mortality and encourage breast feeding.

Trauma Recovery Services

- ▶ Providing crisis intervention, linkage to resources and help to overcome barriers to meeting basic needs.
- ▶ Working in collaboration with community partners to meet the extensive needs of those who are victims of crime.



Mercy Health

2020-2021

Out Patient Ambulatory Health Services

Process of new patient referral

- Communication with the patient starts the day the referral is received
 - Lab work is ordered and intake is scheduled. (Usually within 3-4 days of referral)
 - Intake length depends on new diagnosis or transfer of care, this varies case by case.
 - Intake includes education about diagnosis, treatment options, expectations of patient, nurse and doctor
 - Patients needs are addressed along with the support system.
 - Case Management, Mental Health and Housing needs are addressed.
 - Food vouchers and gas cards are offered if needed. Transportation and nutritional needs are discussed.
 - Patient appt. is scheduled based on physicians schedules and the patients schedule, along with labs being completed. First available is offered. This is usually within 1-2 weeks
- Following and /or making referrals along with scheduling appts. as needed
- Closely monitoring follow up appt./labs. This would be for No Shows or non compliant patients.
- Reminder calls for appts. and needed lab work
- Medication boxes and med refills/deliveries to improve adherence
- Follow up on testing, if indicated
- Open lab is offered at the ID clinic every Wednesday.

Medical Case Management

- Complete intakes and assessments of needs of patients
- Assist with applications in order for patients to maintain/obtain medical care and needed medications. i.e., OHDAP, P.A.P., HIPSCA
- Coordination of services with local resources, to attain goals per ISP

Ex: -ACA Navigation- Insurance

-Housing/utility assistance

-Mental Health

-LCDJFS

-Resource Linkage

• Pt support-one on one appts

• Pt advocate

-Social Security

-Legal Assistance

-Transportation

-Dental *(1st)

Medical Transportation

- Service provided to ensure complete compliance with medical care and for the well being of the patient in general, as it relates to HIV disease
 - Medical Appointments
 - Mental Health
 - Dental Care
 - Other Social Services

Psychosocial

- Support groups are offered once monthly at Mercy Hospital.
 - Meal is provided
 - Transportation is offered if needed as last resort.



**Leading the way to a healthier you
and a healthier community
through service, teaching,
discovery and teamwork.**

Infectious Disease Clinics

Main Campus:

2500 MetroHealth Drive
Cleveland, Ohio 44109

Medical Specialties Outpatient Pavilion (**Scranton Road**)
2nd Floor

Parking:

Under Outpatient Pavilion (**Scranton Road**)

RW eligible parking validation available!

Infectious Disease Satellite Locations:

Cleveland Heights Medical Offices

10 Severance Circle
Cleveland Heights, Ohio 44118

Parma Medical Offices & Surgery Center

12301 Snow Road
Parma, Ohio 44130

To Schedule an appointment

216-778-8305



MetroHealth



**Ryan White
Part A
Services:
Primary
Medical
Care**

The MetroHealth ID Physician teams currently follow approximately 1,800 people living with HIV/AIDS in the adult and pediatric clinics.

Main Campus Available Clinics:

Scheduling: (216) 778-8305

Morning clinic (9:00am to 12:00pm)

Afternoon clinic (1:00pm to 4:00pm)

Extended hours on the 1st & 3rd Tuesdays (5:00 -7:00 PM)

Youth Clinic (Dr. Hileman)

1st & 3rd Tuesday (5-7pm) Will accept walk ins.

Taco Tuesday Youth Group (18-30ish)

during youth clinic

Pediatric Clinic (Wed. AM):

216-778-2222 or 216-778-1259

Satellite Clinics:

Parma 2nd & 4th Tuesday of every month
(1:00pm-4:40pm)

Cleveland Heights Wednesdays
(9:00am – 12:00pm)

PrEP Clinic

PrEP is available across MetroHealth System

Call your Doctor

Many providers prescribe PrEP

(internal medicine, family practice, adolescent medicine, OB/GYN & more)

PrEP also available through ED

PrEP Clinic (Main Campus)

216-778-8305

Tuesdays: 9:00am– 11:20am

Broadway PrEP Clinic

216-957-1500

Mondays 8:00 am – noon

LGBT Center PrEP on Demand Clinic

Walk-ins! Or call AKeem at 216-957-PrEP (7737)

4th Monday every month from 5:00 – 8:00 p.m. at the LGBT Center

Pride Network (Many locations – The LGBT Center, McCafferty, Middleburg Heights, Rocky River)

216-957-4905

LGBT-affirming primary care

Have a question about **PrEP?**

Contact **Akeem** at **957-PREP** or **arollins@metrohealth.org**



Physicians

Ann K. Avery, MD

Director, Division of Infectious Disease

Nazha Abughali, MD (Pediatrics)

Robert Kalayjian, MD

Charles Bark, MD (TB patients)

Corrilynn Hileman, MD (Clinic Director)

Laura Mintz, MD

Milana Bogorodskaya, MD

Melissa Jenkins, MD (HIV and Hep C)

Rumila Tolentino, MD

Douglas Van Auken, MD

Peter Wiest, MD

Fellows

Dr. Alexander Sapik

Dr. Brandon Twardy



Nurse Team

John Ebner, RN

Mary Gut, RN

Traci Davis, RN

Valerie Tomlinson, RN

Lori Fox, RN

Contact **216-778-8305** to reach our Nursing Team

Medical Team Assistant

Madelyne Muniz

Maria Santiago

Medical Care
Providers

At MetroHealth we are committed to diversity & inclusion. Our patients benefit from having one on one providers and medical team members who speak their preferred language.

ID Bilingual Providers

Bilingual Medical Team

Spanish

Dr. Ann Avery
Dr. Douglas Van Auken
Dr. Rumilia Tolentino
Dr. Milana Bogorodskaya

Spanish

Marielee Santiago, MSW, LSW, MPH
Xiomara Merced, MBA, MPH
Monica Diaz, BS
Karla Meza, BA
Madelyne Muniz
Maria Santiago

Check
out our
Bilingual
staff!



SE HABLA
ESPAÑOL



Medical Case Managers

Jason McMinn, LISW-S - **Supervisor**

Rachel Calhoun, LISW-S (RWB)

Kristi Langshaw, LISW-S

Scott Sabiers, LICDC, LISW-S

Marielee Santiago MSW, LSW, MPH

Dan Pacetti MSW, LSW (RWB)

Michelle Cook, LISW-S (RWB)

Social Work Office

216-778-5551



**SOCIAL
WORKERS**
CHANGE THE WORLD.

MEDICAL CASE MANAGEMENT

Linking PLWHA to resources in the community, provide emotional support, promote viral suppression & ensure health literacy.

Early Intervention Services

Jen McMillen Smith, LISW-S

- Provides counseling, education and linkage to care for those who are newly diagnosed with HIV.
- Tracks all preliminary positive HIV screenings through the EMR
- Assists MetroHealth physicians throughout the system give positive test results to patients
- Links patients to care and serves as a bridge to other services as needed
- Out of care, Data to Care work



Non-Medical
Case
Management:
Benefits
Coordination

Grant Support Specialists

Xiomara Merced – Supervisor HIV Grants

Sabrina Armendarez

Alexandra (Allie) Mack

Monica Diaz

OHDAP and lab requests

Bye Bye Bonnie – Welcome Karla Meza!

Team is focused on assisting patients
in obtaining and maintaining access to
Ryan White eligibility and services

Mental Health Services

Psychiatrist

Mallika Lavakumar, MD

- Follows patients for medication maintenance in collaboration with therapists.

Collaborative Care & Depression Screening

Tracey Brichacek LISW-S

Mickie Chaney, LISW

Taj Hussein, LISW

- Follows patients who screen positive for moderate to severe depression and provides initial mental health assessments and ongoing behavioral activation support.

Mental Health Therapist

Meredith Hellmer, LISW



Emergency Medication Voucher & Vision Services

Ryan White A Voucher Medications

- Medicaid/Medicare, Marketplace, Pharmaceutical Assistance Programs (PAPs) & OHDAP enrollment continue to be our primary long term RX support.
- Medication vouchers are used on a limited basis as a last resort.
- Upon approval of eligibility a voucher medication can be filled same-day at our MetroHealth Outpatient Pharmacy.

Vision Services

Patients who are **uninsured** or **underinsured** can access vision exams via Metro Health's Ophthalmology Clinic. Exams covered by RW must be ordered by an ID physician and **HIV related**.
(216) 778-4253 to schedule an appointment

Oral Health Services

MetroHealth can treat uninsured or underinsured patients for their oral health needs within our Department of Dentistry, located on the **1st** floor of the hospital near the **E elevators**.

**Appointments can be made by calling
216-778-4725**

New patients should provide proof of diagnosis, income, insurance and residency prior to their appointment for RW coverage.

To refer a patient contact:

Xiomara Merced 216-778-5015

Sabrina Armendarez 216-778-7464

Monica Diaz 216-778-7819

Alexandra (Allie) Mack 216-778-8184

Walk-in emergency slots are available on a first come, first service basis.



Medical Nutrition Program

Patients need a referral from their MetroHealth ID Physician

- Nutrition Department located next to the blood lab, **2nd floor** in the Specialty Services Pavilion
- Patients can access consultation with a Registered Dietitian
- Nutritional Supplements (Ensure/Boost) can also be supplied- pending referral.

**If patient is underinsured or uninsured for
Ryan White Medical Nutrition eligibility
contact Alexandra (Allie) Mack
216-778-8184**



Medical Transportation Services

Ryan White Part A eligible individuals can access:

- Bus Tickets
- RTA Discount Fare Card ID Vouchers
- Gas Cards
- Parking Validation

FREE! Metro Van Transportation (216) 778- 5258

- ✓ Have your medical record number ready
- ✓ Must call **48 hours** in advance to secure your spot
- ✓ You can schedule up to 6 months in advance

- ✓ LYFT is a very, very, very, very last resort option





MetroHealth
Compass Services

Psychosocial Support

Check out our calendar:

www.metrohealth.org/compass-support-groups

Open Group

1st and 3rd Mondays from 1:00pm – 2:30 pm

WOW: Women Only Wednesdays

2nd Wednesdays at Noon

Taco Tuesday

1st and 3rd Tuesdays 5-7

50++

1st Fridays at Noon

Knit Squad

Thursdays at 1:00pm

Evening social events monthly – U=U Party 3/10/2020,
Ice Cream social coming up on 4/2/2020 at Mitchell's on
West 25th Street.

All people living with HIV are welcome at our groups and events – no need to be a MetroHealth patient.



Positive Peers

is a mobile app that aims to engage young people in holistic HIV care while creating a private, stigma-free, supportive community.

Open, online enrollment for all people living with HIV who are 13–34 years old will begin by the end of March 2020.

Visit Positivepeers.org and get social with us at **PositiveCLE via**



Contact Jen McMillen Smith, LISW-S for more information.
jmsmith@metrohealth.org | (216) 778-4051

Suboxone Programs at MetroHealth



HIV Suboxone Program:

Jason McMinn LISW-S
Scott Sabiers, LICDC, LISW-S
Kristi Langshaw, LISW-S

Prescribing Physicians:

Ann Avery, MD
Melissa Jenkins, MD
Corrilynn Hileman, MD

MetroHealth Parma Suboxone Program



Clinical Trials

Our current trials are investigating better ways of preventing or treating HIV infection and its complications. We also do studies on the treatment of gonorrhea.



For more information about our current or upcoming clinical trials contact

Dan Gebhardt at 216-778-5487

Clinical Trials

STUDIES OPEN TO ACCRAL	
Heroin Study (ACTIVATE)	Effect of Heroin Use on Immune Activation and Cardiovascular Risk in HIV
Heroin Study: Initiating TX (ACTIVATE PLUS)	Effect of Heroin Use on Immune Activation and Cardiovascular Risk in HIV
Inflammation Markers & Depression	Inflammation and Depression in HIV-positive patients
EXTRA-CVD	Nurse led intervention to improve cardiovascular profiles (lipids and hypertension)
Zoliflodacin GC Drug	A multi-center, randomized, open-label, non-inferiority trial to evaluate the efficacy and safety of a single, oral, dose of zoliflodacin compared to a single, intramuscular dose of ceftriaxone in the treatment of patients with uncomplicated gonorrhea
GSK-Gepotidacin GC Drug	Phase III, Comparator-Controlled, Efficacy and Safety Study of Gepotidacin in the Treatment of Uncomplicated Urogenital Gonorrhea
IMPACT	Loss of intestinal barrier function in HIV infection, exacerbated by opioid use: blood draws, stool collection, urine collection, biopsies
ONGOING STUDIES	
GILEAD 4580 Switch to Biktarvy for AA patients	A Phase 3b, Multicenter, Open-Label Study to Evaluate Switching From a Regimen of Two Nucleos(t)ide Reverse Transcriptase Inhibitors (NRTI) plus a Third Agent to a Fixed Dose Combination (FDC) of Bictegravir/Emtricitabine/Tenofovir Alafenamide (B/F/TAF), in Virologically-Suppressed, HIV-1 Infected African American Subjects
DISCOVER Gilead PrEP	A Phase 3, Randomized, Double-blind Study to Evaluate the Safety and Efficacy of Emtricitabine and Tenofovir Alafenamide (F/TAF) Fixed-Dose Combination Once Daily for Pre-Exposure Prophylaxis in Men and Transgender Women Who Have Sex with Men and Are at Risk of HIV-1 Infection
Gilead 1489	A Phase 3, Randomized, Double-Blind Study to Evaluate the Safety and Efficacy of GS-9883/Emtricitabine/Tenofovir Alafenamide Versus Abacavir/Dolutegravir/Lamivudine in HIV-1 Infected, Antiretroviral Treatment-Naïve Adults.

MetroHealth Specialty Pharmacy

- Pharmacists Alexander Nelson and Diana Gableman
- Provide Dose Packaging (MAT – Medication on Time)
- Monthly Adherence Calls
- Communicate with providers via medical chart
- Pharmacy has shown reduction in Viral Load suppression rates with patients
- 100% Prior Authorization success rate
- Refills can be requested by calling **216-957-MEDS (6337) x3**
- **MetroHealth Mail Order Pharmacy**

9885 Rockside Rd. - Suite 157, Valley View, OH 44125







Neighborhood
Family Practice

COMMUNITY HEALTH CENTERS

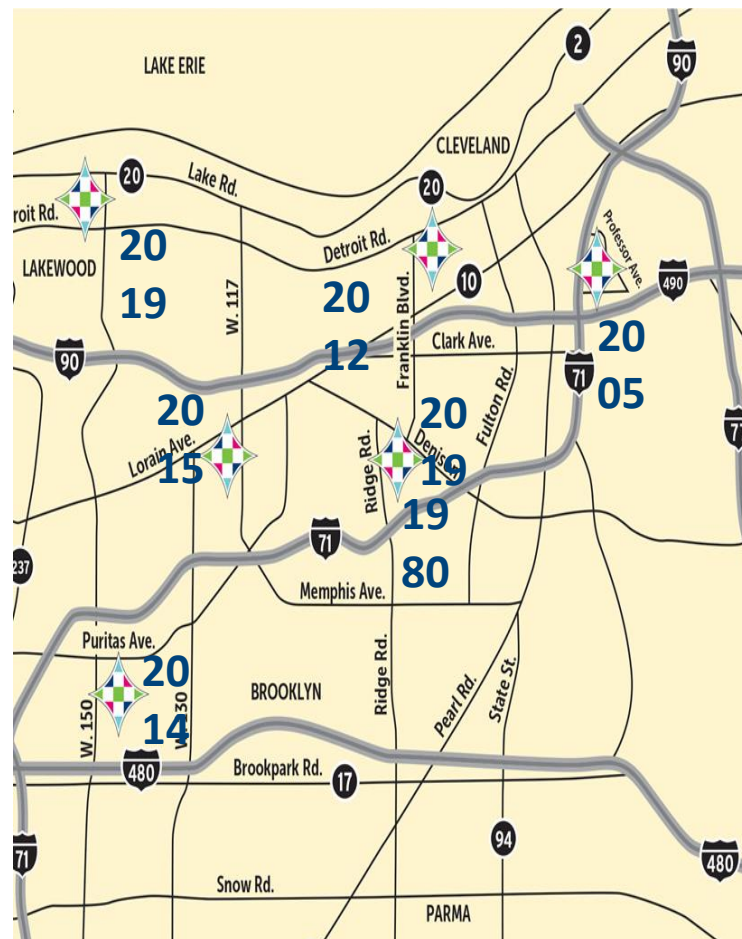
Ryan White Part A Services

March 12, 2020



Who We Are

- Federally Qualified Health Center
 - One of six FQHCs in Cleveland and 52 in Ohio
 - Only FQHC (330e) providing primary care on Cleveland's west side
- Founded in 1980
- Recognized by NCQA as a Patient Centered Medical Home (PCMH) Level 3
- Accredited by the Joint Commission
- 7 locations serving the west side
- Integrated Primary Care & Behavioral Health
- Bilingual staff and providers



Primary Care in Seven Neighborhood Locations

Ridge Plaza
Stockyards
Neighborhood



Ridge*
Mon, Tues 8:30a – 8p
Wed-Fri 8:30a – 5p



Tremont
Mon 10am – 8pm
Tues-Fri 8:30am – 5pm



Detroit Shoreway*
Mon-Wed, Fri 8:30a – 5p
Thurs 10:30a – 8p



Puritas
Mon, Thurs 8:30a – 5p
Tues, Fri 8:30a – 4p
Wed 8:30a – 8p

Ann B Reichsman
M, Th, Fri 8:30 – 5p
Tues, Wed 8:30a – 8p



W 117th
Mon-Wed, Fri 8:30a – 5p
Thurs 10:30a – 8p



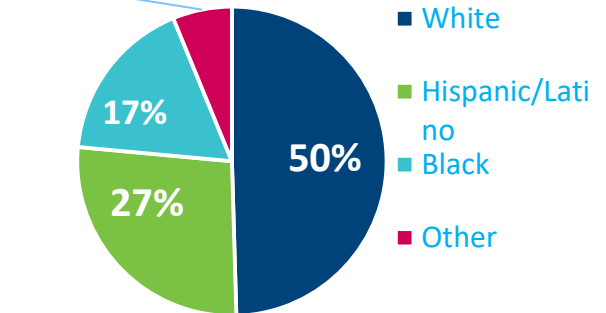
Lakewood
M,W,Th, Fri 8:30 – 5p
Tues 8:30a – 8p
1st and 3rd Sat of month
9a-1p

*Locations with Integrated HIV
Primary Care

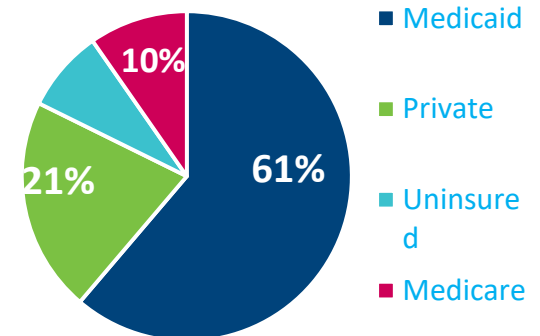
Who We Serve

- Served 21,299 patients in 2019
- Provided over 83,000 office visits in 2019
- Focus on families and medically vulnerable populations
- 68% patients are at or below federal poverty level (FPL)
- 82% patients qualify for NFP's sliding scale discount program
- Care for patients of all ages and all gender identities, any citizenship status
- Provide 90% of required initial health screenings

Serving a Diverse Population



Insurance Status



for refugees resettled in Cuyahoga County

Our Practice

- Primary Care
- Behavioral Health
- Women's Health/Midwifery
- Dental
- Wellness
- Refugee Health
- Integrated HIV Primary Care
- Pharmacy
- Supportive Services- interpretation, transportation, referral management



Integrated HIV Primary Care

- Service line began in September 2019
- Currently caring for 75 PLWH
- Family Medicine and AAHIVS certified doctors at two locations
 - Detroit Shoreway Community Health Center located at W. 65th and Franklin
 - Ridge Community Health Center located in plaza at Ridge and Denison
- Both sites are in zip 44102- a local high prevalence area
- Years of experience in a new medical home
- Goal is to establish a comprehensive HIV Care program that reflects the high quality care that NFP delivers for other primary care conditions



NFP Ryan White Part A Services

Integrated HIV Primary Care Services



HIV Primary Care

Nurse Care Coordination

Medical Assistant

Clinical Pharmacist & Pharmacy

Laboratory Testing

Patient Centered Medical Home Setting



Mental Health
Services



Medical
Transportation



Emergency Financial
Assistance

2021-
2023



Early Intervention
Services



Oral Health
Care



Medical Nutrition
Therapy



Neighborhood
Family Practice
COMMUNITY HEALTH CENTERS

Questions?



NUEVA LUZ URBAN RESOURCE CENTER

RW Part-A Showcase of Services 2020

Locations

- Cleveland Office
- 2226 West 89th Street Cleveland, OH, 44102
- Phone: (216) 651 - 8236
- Fax: (216) 651 - 6620
- Mon - Fri (9 AM to 5 PM)
- **PSA:** NLURC will be expanding to **Detroit Shoreway,**
- **Garfield Heights** Office to be operational soon.



Locations

- Lorain Office
- 221 West 21st Street, Suit #1 Lorain, OH, 44052
- Phone: (440) 233-1086
- Fax: (440) 233-1089
- Mon - Fri (9 AM to 5 PM)



Mission statement

- To challenge the root causes of systemic poverty and dependence, through holistic and culturally diverse programs that assist in community building.



Leadership

- Pastor Max Rodas - Executive Director
- Kimberly Rodas - Chief Operational Officer/Clinical Director
- Francisco Alfonzo - Fiscal Controller



Staff List

Case Management

- Jean-Luc Kasambayi – Lead MCM
- Janeen McIntyre – MCM (Part-A)
- Talya McKnuckles - MCM
- Mayra Perez - MCM
- Alison Jakubowski - MCM
- Glorimar Quinones - NMCM
- Matthew Dougherty - NMCM
- Octaveya Lowe - NMCM



Staff List cont'd

Housing Services

- Ida Mendez – Lead HCM
- Beatriz Velez - HCM
- Arelys Lugo - HCM
- Belinda Smith - HCM
- Devin McLaughlin - HCM
- Linda Irizarry - HCM



Staff List cont'd

Legal Clinic

- Nolan Stevens – Director of Legal Services
- Lauren Hamilton – Staff Attorney
- Robert Rodriguez - Paralegal

Nutrition Services

- Enrique Rodas – Nutrition Coordinator

Recovery Services

- Frank Lewis – Recovery Coach



Staff List cont'd

Intake

- Octeveya Lowe – NMCM/ Intake Coordinator
- Ida Mendez

Case Aid

- Susan Yao

Receptionist

- Evelyn Malcom



Services provided

- Medical Case Management
- Medical Transportation
- Housing
- Legal
- Nutrition
- Spirit of Recovery
- Pharmacy
- Mental Health Support Group (Coming in April 2020)
- In other services (Adelante Youth program)



Medical/Case Management

- New clients complete intake in person or by phone.
- All clients complete Annual PSA and Semi-annual assessments.
- Individualized Service Plan (ISP) is developed as a result of PSA results.
- Low acuity clients are moved to non-medical case management.
- CMs assist client with access to medication, health insurance, ADAP services, dental services, medical services, mental health/substance abuse services, etc.
- Frequent follow up is maintained with all clients.
- CMs meet clients in their homes or mutually agreed upon community locations.
- CMs transport clients from Lorain to Cleveland for medical/dental services.

Medical transportation

- Clients are provided bus tickets for scheduled HIV related appointments, per RW Part-A guidelines.
- Clients are provided voucher for RTA ID. MCMs assist with RTA disability applications.
- Clients present proof of appointments, confirm that other means of transportation have been exhausted, RW is payer of last resort.
- Review additional transportation options.




Housing

- HCMs offer supportive housing services to PLWHA within TGA.
- HCMs provide AIDS Rental Assistance Program (ARAP) financial assistance for past due rent/utilities in disconnect status.
- HCMs assist with Permanent Housing Placement (PHP), pays first months rent and deposit for eligible clients. Used once every two years.
- HCMs complete housing assessments every six months and develop housing plan goals.
- HCMs assist with budgeting, HEAP, PIP, subsidized housing applications.
- HCMs assist with locating permanent affordable housing



Legal Services

- Only legal service provider under Part-A grant.
- Serve NLURC clients as well as eligible PLWHA in 6 county area.
- Formal intake arrangements with University Hospitals, Signature Health, AIDS Task Force.
- Contact Paralegal Robert Rodriguez for referral/intake information.
- Help with any matter of civil law that's within our  that our funders allow. Make referrals to other law firms as needed.



Legal Services Cont'd

- Provide housing interventions – eviction defense, notices of defective conditions, rent and deposits, various landlord disputes.
- Assist with administrative law - representation for social security overpayments, hearings for proposed termination of vouchers, or license reinstatement
- Assist with wills, living wills, powers of attorney, other advance directives, name change, employment (wrongful termination), identity theft protection, simple contracts and torts, family law, and simple immigration matters
- Grant prohibits work on criminal law, divorce, and class action suits.



Nutrition

- Provide access to nutrition items for clients who are eligible.
- Eligible clients may access food pantry up to twice per month. (4 food bags per month, 2 frozen, 2 non-perishable).
- Clients are informed of additional nutrition services provided around the TGA (food pantries, hot meals, home delivered meals etc.).
- Clients are informed and assisted with access to SNAP benefits.
- Clients are encouraged to follow up with CMs.
- Collaborate with The Greater Cleveland Food Bank and Second Harvest Food Bank (Lorain).



Spirit of Recovery

- A holistic and spiritual recovery program specifically designed for PLWHA.
- Not specific to substance abuse.
- Approach the 12 step program from a different perspective, concentrates more on recovery aspect of ones addiction. Clients have a choice of how they want to pursuit their recovery.
- Meetings are held on Tuesdays from 2:00 to 3:00 pm at central location. Lorain schedule TBD.



Pharmacy

- Coordinated Care Network (CCN), an HIV specialty Pharmacy
- Specialized packaging, labeling and delivery methods tailored to individual client needs.
- Bi-lingual assistance available.
- 24 hour service availability.
- More than 20 years experience working with



Dialectical Behavior Therapy (DBT) Skills Training group

- Quarterly client feedback meeting, **Coffee and conversation.**
- Identified need for mental health support group at NLURC.
- Dialectical Behavioral Therapy (DBT) Focused.
- Targeting PLWHA who also struggle with anxiety, depression, and other mental health disorder.
- DBT Skills Training to address non-adherence in adults and adolescents struggling with chronic illnesses.



Questions?

Contact NLURC staff at (216) 651-8236 for additional information.

- Thank you!



Signature
HEALTH

When you need help now.

2020 **OVERVIEW**

Overview

- Founded – 1993
- Designated as an FQHC – December 2016
- PCMH – *In Process*
- Funded by Lake, Ashtabula and Cuyahoga ADAMHS Boards
- 6 Outpatient Centers, 3 Residential Facilities
- 3rd Largest Medical Staff in Region with Over 50 Physicians/NPs/PAs
- 800 Employees
- Largest Opiate Treatment Program in the State
- Patients Served Each Year – 25,000 Total (1,000 MAT)

1 Ashtabula
4726 Main Ave.
Ashtabula, Ohio 44004
440.992.8552

OFFICE HOURS
Mon-Thur: 8am-8pm
Fri: 8am-5pm

2 Willoughby
38882 Mentor Ave.
Willoughby, Ohio 44094
440.953.9999

OFFICE HOURS
Mon-Thur: 8am-9pm
Fri: 8am-5pm

3 Maple Heights
21100 Southgate Park Blvd.
Maple Heights, Ohio 44137
216.663.6100

OFFICE HOURS
Mon-Thur: 8am-9pm
Fri: 8am-5pm

4 Painesville
462 Chardon St.
Painesville, Ohio 44077
440.853.1501

OFFICE HOURS
Mon: 8:30am-5pm
Tues: 8:30am-7pm
Wed: 8:30am-5pm
Thurs: 8:00am-4pm
Fri: 8:30am-1pm

5 Cleveland
1400 West 25th St.
Cleveland, Ohio 44113
216.831.6466

OFFICE HOURS
Mon-Fri: 8am-5pm

6 Beachwood
4200 Chagrin Blvd.
Beachwood, Ohio 44122
216.831.6466

OFFICE HOURS
Mon & Thu: 8am-7:30pm
Tues & Fri: 8am-5:30pm
Wed: 8am-6pm

LOCATIONS & HOURS



Bridgeview Manor
4428 Collins Blvd.
Ashtabula, Ohio 44004
440.992.6600

Paul's House
4134 Park Ave.
Ashtabula, Ohio 44004
440.536.4545



**Signature
HEALTH**

When you need help now.*

signaturehealthinc.com



Services Provided

Signature Health outpatient programs encompass a wide range of mental health, counseling, and chemical dependency services.

- Diagnostic Assessments
- Medication Assisted Treatment
- Psychiatry
- Partial Hospitalization Program (PHP)
- Mental Health Intensive Outpatient Program (IOP)
- Substance Abuse Intensive Outpatient Program (IOP)
- Case Management
- Individual Counseling
- Marriage & Family Counseling
- Group Therapy
- Art Therapy
- Pharmacy
- Lab Services
- Tele-Medicine
- Infectious Diseases
- Primary Care
- Sex Offender Treatment
- Ryan White Program
- Eye Movement Desensitization & Reprocessing (EMDR)
- Family Preservation
- Walk- In Services (Assessment, Psychiatry, Counseling, and Case Management)



Ryan White

Services

- Early Intervention Services (EIS)
- Medical Case Management (MCM)
- Medical Nutrition Therapy
- Mental Health
- Outpatient Ambulatory Health Services (OAHS)
- Emergency Financial Assistance (EFA)
- Medical Transportation
- Outreach
- Psychosocial

Staff

- Dr. Sarah Hoehnen
- Belinda Brown
- Brittany Anderson-Freese
- Angelica Soto Serna
- Kristin Ziegler Alban
- Stacy Noyes
- Robin Orłowski

S

Si

Pharmacy

Transportation

Infectious
Disease

Psychiatry

Primary
Care

PATIENT

Behavioral
Health

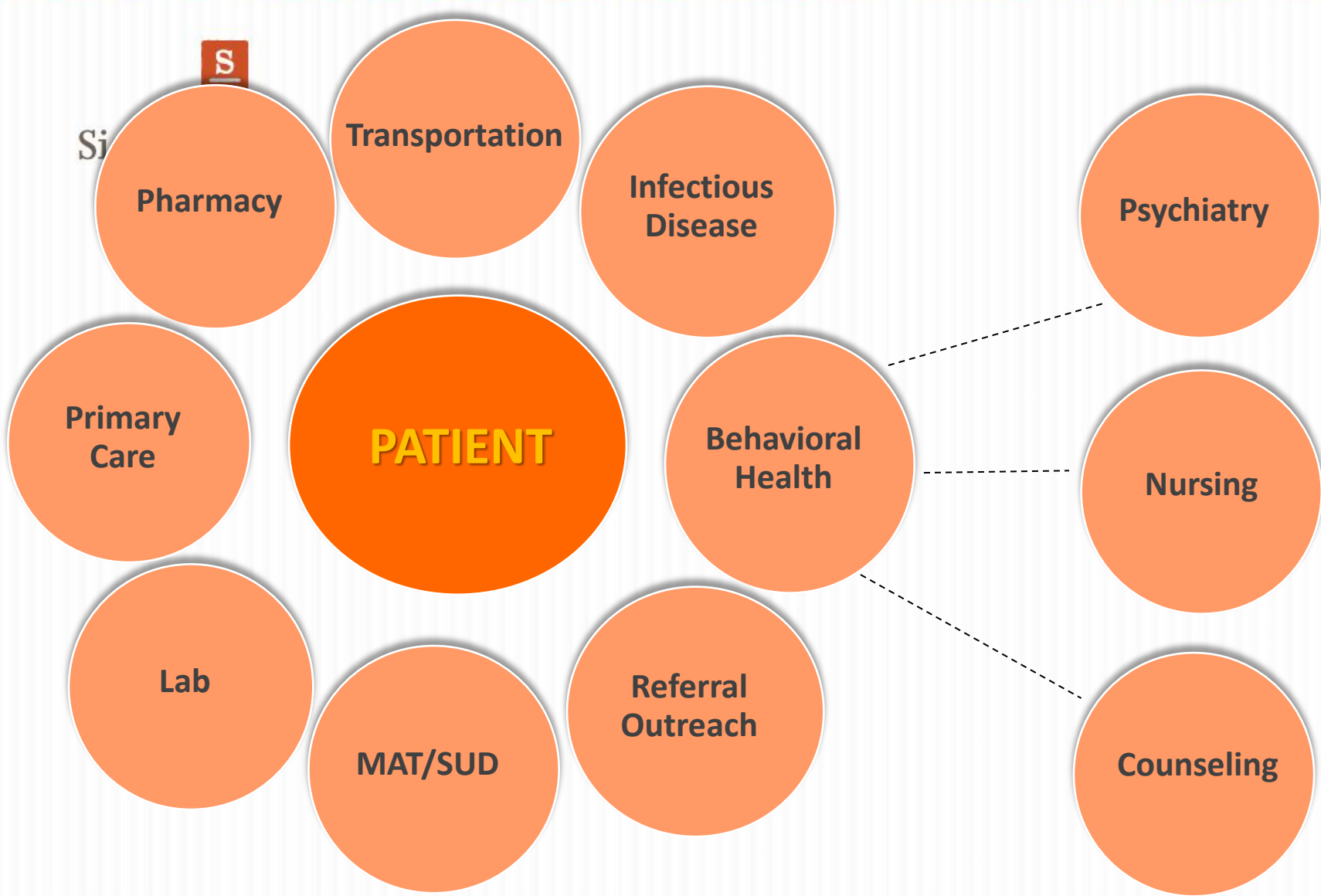
Nursing

Lab

MAT/SUD

Referral
Outreach

Counseling





RW Program Growth

Lakewood Infectious Disease Clinic

- Started Infectious Disease clinic one day a week at Lakewood SH location in January 2020
- Since January 2020, at least 6 new west side clients linked to Ryan White Program
- Anticipating program growth on the west side in 2020

Ashtabula Dental Services

- Planned to begin in approximately 6 months



Signature
HEALTH

When you need help now.

QUESTIONS?

University Hospitals

John T. Carey
Special Immunology Unit

2061 Cornell Rd
Cleveland, Ohio 44106
216-844-7890



Our mission:

Provide expert comprehensive and compassionate care to all people living with HIV regardless of ability to pay, while furthering progress in the fight against HIV through education and research.



The SIU provides comprehensive medical care to individuals living with HIV including:

- **Physician appointments**
- **Radiology services**
- **Dental care**
- **Nurse care coordination**
- **Case management**
- **Nutritional counseling**
- **Laboratory testing**
- **Assistance with obtaining medications**

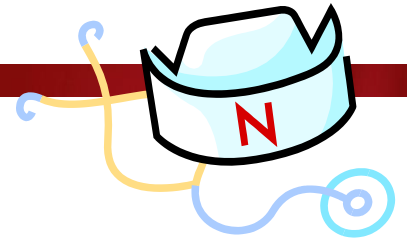
The SIU operates with an interdisciplinary approach to patient care. Patients see one of our 14 Infectious Disease Specialists who are experts in their field. Additionally, we have a Cardiologist and OB-GYN who see patients on designated clinic days.



Services offered at the SIU

- Nursing
- Social Work
- Pharmacist
- Mental Health Counseling
- Nutrition
- HIV testing and prevention counseling
- PrEP





Nursing

Nurses at the SIU educate patients on the disease, direct patients to necessary resources, and communicate with other disciplines inside and outside of the SIU to establish, coordinate, and maintain continuity of care. Nurses are available between physician appointments if a patient has an illness, question, or concern.

Vera Paul-Jarrett, RN

Sheila Garven, RN

Isabel Yuzon Hilliard, ND, RN

Maggie Joyce, RN

Trisha Walton, RN



Social Work

Social Workers at the SIU offer emotional support, short-term counseling, referrals and links to community resources. The social work staff is trained to address mental health crises, help patients adjust to living with HIV, facilitate support groups, and provide individual and family support. They also assist with insurance and medication issues. The goal of social work involvement is to empower patients to regain some sense of control over their circumstances.

Elizabeth Habat, MSW, LISW-S

Isabelle Haney, MSSA, LSW

Amy Horning, MSSA, LSW

Mary Lawrence, MSW, LSW

Armina Popa, BSW, LSW

Mental Health Counseling

For patients who need more than the short-term counseling provided by the social work team, the SIU offers an on-site mental health therapist.

Kathryn Raven, LPCC



Support Groups at the SIU



Free Zone: Social group for patients, run by patients; 3rd Tuesday of the month from 6-7:30pm

Women's group: Support group for women; 3rd Tuesday of the month from 2-4pm

YOGA: 2nd and 3rd Tuesday of the month; 1st and 4th Thursday from 5-6:30pm

CAB: Clinical trials community advisory board, 2nd Tuesday of the month from 6-7:30pm

Youth Group: Support group for patients ages 18-24, 2nd Tuesday of the month from 1-3pm

Patient Advisory Group: Focus group of SIU patients for improvements and suggestions for the clinic

Coming soon!

Young Adult Group

Garden Group

Pharmacist

The SIU has a clinical pharmacist on staff to assist patients with adherence to their medications. The pharmacist works with patients to optimize medication adherence while providing information concerning all aspects of a medication regimen. The pharmacist works closely with the physicians, nurses, and social workers in the SIU to address medication-related problems.



***Nan Wang, PharmD
Doctor of Pharmacy***

***Mary VanMeter, CPhT
Pharmacy Technician***



Nutrition

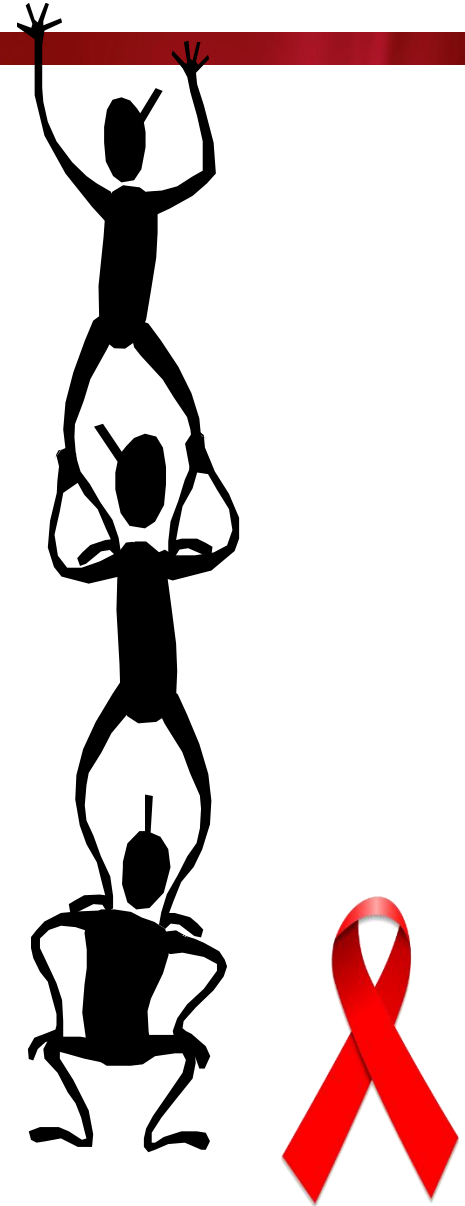
The SIU has a dietician on staff to meet with patients to attend to any nutritional concerns. The dietician will also monitor the nutrition status of all patients, whether or not they have food insecurity, educate patients on appropriate food choices specific to needs, perform body composition tests and provide information on dietary and herbal supplements.

Aaron Fletcher, MS, RD, LD
Clinical Dietician



Other Support Staff

- Financial/Intake Counselor:
 - Carolyn Williams
216-844-2649
- Data Clerk
 - Robert Greathouse
216-844-5359
- Finance Specialist
- Receptionist
- Two Medical Assistants



HIV Testing

The SIU offers free anonymous and confidential HIV testing four days a week. Trained staff members are available to counsel individuals before and after test results and to discuss risk reduction.

Testing Hours:

Monday, Wednesday, Thursday: 8 a.m. – 4 p.m.

Tuesday: 8 a.m. – 7 p.m.



PrEP

The SIU offers PrEP as a prevention option for those who are at high risk of getting HIV.

Services available include:

- Consultation with HIV/ID physician
- HIV testing
- Prescription of PrEP daily medication
- Vaccines for Hepatitis A and B, and HPV as indicated
- Individual risk reduction counseling
- Financial assistance through PAPI

Deemyi Scott
PrEP Navigator
216-286-PREP (7737)



Clinical Trials

The Case Western Reserve University/University Hospitals AIDS Clinical Trials Unit (ACTU) is a founding unit of the AIDS Clinical Trials Group, the world's largest network of AIDS-related treatment clinical trials.

Since its beginning, more than 1,800 people have volunteered to participate in HIV treatment trials at the Unit. The ACTU has also joined the Microbicide Trials Network, which is working to provide new HIV prevention tools for HIV-negative men and women.



How do we do it all?

Thanks to federal, state and local funding primarily from the Ryan White Care Act we are able to offer all of the services at the SIU.

Presently, the SIU operates with the assistance of three Ryan White grants:

- PART A
- PART C
- PART D



Part A

- Covers physician visits and laboratory testing for uninsured patients
- Covers nurse care coordination, medical case management services, nutritional counseling, mental health counseling, outreach and dental services for qualifying patients
- Can also provide medication coverage and transportation assistance



Part C

- Provides salary support for several SIU positions
- Covers outpatient ambulatory visits to medical specialists such as psychiatry, radiology and ophthalmology
- Provides coverage based on a sliding fee schedule with an annual cap



Part D

- Focuses on Women, Infants, Children and Youth
- Youths are considered to be anyone 24 years old and younger
- Supports the clinical services that are focused on this population
- Covers outpatient ambulatory services for the uninsured and underinsured
- Covers support groups specific to this population



UH CareLink: The APP for SIU patients



The UH CareLink app was created to help UH SIU patients take control of their own health, and in doing so, help improve their quality of life. This app allows patients to keep track of appointments, medications and other items related to their care.

UH CareLink features:

- * Appointment tracker and reminders
- * Medication tracker and reminders
- * CareNotes for care-related information
 - * Patient education articles
- * News, events and support group information
 - * Phone directory and FAQ