

# Cleveland TGA

PSRA Planning for the upcoming  
Grant Year - Mar. 2021- Feb. 2022

# PSRA Scoring System

## ◆ **Payer of Last Resort**

- Are there any other funding sources that provide the same or any equivalent service to Ryan White eligible PLWHA?

## ◆ **Access/Maintenance in Care**

- Does the category promote access to OR maintenance in primary medical care?

## ◆ **Specific Gaps/Emerging Needs**

- To what extent does Part A funded service address a specific service gap or service need? Does this service address a newly identified or projected future need?

## ◆ **Consumer Priority**

- Has the category been specifically identified as a priority by PLWHA through needs assessment data and/or other data as important and/or in need of additional funding?

## ◆ **Score either 1, 3, 5, 8**



# Scoring System

- ◆ Rate each service category using five decision criteria on a scale of 1 (poor/no value) to 8 (high value).
- ◆ Each decision criteria to be assigned a weighting factor:
  - Payer of last resort/alternate providers of service = 15%
  - Access to care/maintenance in care = 35%
  - Special gaps/needs/special populations = 25%
  - Consumer priority = 25%

# PSRA Re-Cap

- o **Ryan White Services Prioritized on March 4, 2020 – “Summary”**
  1. **Support Services** –funded in the Cleveland Transitional Grant Area (TGA).
  2. **Support Services** – Not funded in the Cleveland TGA.



# Services Ranking Schedule - March 4, 2020

## Ryan White Program Support Services

- |   |   |
|---|---|
| 1. Case Management ( <i>non-medical</i> ) | 1. Childcare Services                           |
| 2. Emergency Financial Assistance         | 2. Health Education/Risk Reduction              |
| 3. Food Bank/Home-delivered Meals         | 3. Linguistics Services                         |
| 4. Medical Transportation Services        | 4. Referral for Health care/Supportive Services |
| 5. Other Professional Services            | 5. Rehabilitation Services                      |
| 6. Psychosocial Support Services          | 6. Respite Care                                 |
|   | 7. Treatment Adherence Counseling               |
|   | 8. Substance Abuse Services – Residential       |
|   | 9. Housing Services***                          |

**BLUE** = Funded Services, **RED** = Not funded (\*\*\*Service to be prioritized on April 1, 2020)

# Funded Support Services Summary

Service Category	Criteria Factors				
	Payer of Last Resort	Access to Care and/or Maintenance in Care	Consumer Priority	Specific Gaps/ Emerging Needs	
	15%	35%	25%	25%	<u>Total</u>
Non-Medical Case Mgt	5	8	8	5	6.8%
Emergency Financial Assistance	8	8	8	5	7.25%
Food Bank/Home Delivered Meals	3	5	1	5	3.7%
Medical Transportation	5	8	8	8	7.55 %
Other Professional Services (Legal)	8	8	8	8	8%
Psychosocial Support	8	5	8	8	6.95% <sup>6</sup>



# Support Services – Not Funded in the TGA

1. Child Care Services
2. Health Education/Risk Reduction
3. Linguistics Services
4. Referral for Health Care/Supportive Services
5. Rehabilitation Services
6. Respite Care
7. Treatment Adherence Counseling
8. Substance abuse services – Residential
9. Housing Services\*\*\*

\*\*\* Service to be prioritized on April 1, 2020

# Non-funded Support Services Summary

Service Category	Criteria Factors				
	Payer of Last Resort	Access to Care and/or Maintenance in Care	Consumer Priority	Specific Gaps/ Emerging Needs	
	15%	35%	25%	25%	<u>Total</u>
Child Care Services	5	3	1	1	2.3
Health Ed./Risk Reduction	3	1	1	1	1.3
Linguistics Services	1	3	1	1	1.7
Referral for Health Care/Supportive Services	1	3	1	1	1.7
Rehabilitation Services	3	3	1	1	2
Respite Care	3	1	3	1	1.8
Treatment Adherence Counseling	1	3	1	1	1.7
Substance Abuse - Residential	1	5	3	1	2.9
Housing Services					



# Services Ranking Schedule - April 1, 2020

1. **Housing Services** – Support Service
2. **Outpatient/Ambulatory Health Services** – Core Service
3. **Oral Health (dental) care** – Core Service
4. **Early Intervention (EIS) & Outreach Services** – Core Service
5. **Home Health Care** – Core Service
6. **Home and Community-based Health Care** – Core Service
7. **Mental Health Services** – Core Service
8. **Medical Nutrition Therapy** – Core Service
9. **Medical Case Management** – Core Service
10. **AIDS Drug Assistance Program (ADAP)** – Core Service
11. **Local AIDS Pharmaceutical Assistance** - Core Service
12. **Health Insurance Premium & Cost-Sharing Assistance** – Core Service
13. **Hospice Services** – Core Service
14. **Substance Abuse Services – Outpatient** – Core Service

**BLUE** = Funded Services, **RED** = Not funded

# Support Service Not Funded in the TGA

1. **Housing:** transitional, short-term, or emergency housing assistance to enable a client or family to gain or maintain outpatient/ambulatory health services and treatment, including temporary assistance necessary to prevent homelessness and to gain or maintain access to medical care. Activities within the Housing category must include the development of an individualized housing plan, updated annually, to guide the client's linkage to permanent housing. Housing may provide some type of core medical (*e.g. mental health services*) or support services (*e.g. residential substance use disorder services*).

***\*\*In the Cleveland TGA – The Non-Medical Case Management service category is allocated to fund Housing Case Managers and Benefit Coordinators.***



# Support Service

## Not Funded in Cleveland TGA

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
<b>Housing Service</b>					
<b>Scale</b>					
<b>Scale</b>					

# CORE SERVICES



# Medical Care

## Outpatient Ambulatory Health Services

**Definition:** Services include client Office visits with doctors and other health care professionals.

### **Examples of services include:**

- o Medical lab tests (CD4 and Viral Load)
- o Medical Exams
- o Preventive Care and Screenings; and
- o Care of Chronic Conditions

There are 8 Part A Funded service providers of OAHS in the Cleveland TGA.

# Medical Care

## Outpatient Ambulatory Health Services

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>OAHS</b>	Other Funders <b>Part A</b> – 8 <b>Part B</b> <b>Part C</b> <b>Part D</b> <b>Part F</b> <b>Medicaid</b> <b>MAI</b> – (4 included in the Part A)	Essential for Access to Care and Maintenance in Care, Retained in Care, ART & Viral Suppression	Essential Service for PLWHA	Consumer mini-session Ranking in order of priority: 2018 = 1 <sup>st</sup> 2019 = 2 <sup>nd</sup>	<b>\$974,217.79</b> Or 98.16% of funds used in 2018. ----- Utilization trends: <b>FY14</b> – 1,724 <b>FY15</b> – 1,202 <b>FY16</b> – 1,999 <b>FY17</b> – 2,045 <b>FY18</b> – 2,057 <sup>14</sup>



# Medical Case Management

**Definition:** Medical Case Managers assist clients with identifying service needs and coordinating medical care and treatment.

There are 9 Ryan White Part A funded service providers of Medical Case Management in the Cleveland TGA.

# Medical Case Management

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>MCM</b>	Other Funders: <b>Part A – 9</b> <b>Part A - MAI</b> <b>Part B</b> Medicaid – <i>(provide some support)</i>	Direct correlation with linkage and retention.	Essential for retention in primary medical care.	Consumer mini-session Ranking in order of priority: 2018 = 5 <sup>th</sup> 2019 = 4 <sup>th</sup>	<b>\$889,986.81</b> , or 97.92% of funds used in 2018. ----- Utilization trends <b>FY14 – 2,005</b> <b>FY15 – 1,854</b> <b>FY16 – 939</b> <b>FY17 – 1,029</b> <b>FY18 – 1,098</b> <i>16</i>



# Dental Care

## Oral Health Care

**Definition:** Diagnostic, preventive, and therapeutic services provided by a licensed dental health care professional.

### **Examples of Services include:**

- o Routine Preventive dental care, such as teeth cleaning to prevent cavities
- o Restorative Dental Procedures and applications.

There are 4 Ryan White Part A funded service providers of Oral Health Care in the Cleveland TGA.

# Dental Care

## Oral Health Care

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>Oral Health Care</b>	Other Funders: <b>Part A – 4</b> <b>Part B</b> <b>Part C</b> <b>Medicaid –</b> <i>(more robust plans in 2020)</i>	Essential service for PLWHA		Consumer mini-session Ranking in order of priority: 2018 = 2 <sup>nd</sup> 2019 = 1 <sup>st</sup>	<b>\$337,490.09</b> , or 79.62% funds used in 2018  Utilization trends: <b>FY14 – 406</b> <b>FY15 – 395</b> <b>FY16 – 345</b> <b>FY17 – 329</b> <b>FY18 – 318</b>



# Health Insurance Assistance (HIPCSA)

**Definition:** Financial assistance to maintain continuity of health insurance or to receive medical and pharmacy benefits under a health care coverage program.

## **Examples of Services include:**

- Paying health insurance premiums to provide comprehensive HIV Outpatient/Ambulatory Health Services, and
- Pharmacy benefits that provide a full range of HIV medications
- Cost-sharing assistance

## **HIPCSA Providers in the TGA**

*Part B is only funder of this service category in GY 2020.*

# Health Insurance Assistance (HIPCSA)

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>Health Insurance Premium Cost Sharing Assistance</b>	Other Funders: <b>Part A - 0</b> <b>Part B</b> ( <i>all clients</i> )			Consumer mini-session Ranking in order of priority: 2018 = 11 <sup>th</sup> 2019 = 6 <sup>th</sup>	<b>\$358,127.68</b> or 88.45% funds used in 2018. ----- Utilization trends: <b>FY14</b> – N/A <b>FY15</b> – 16 <b>FY16</b> – 67 <b>FY17</b> – 95 <b>FY18</b> – 108



# Mental Health Care

**Definition:** Mental health treatment and counseling services, based on a treatment plan, provided to an individual or in a group setting.

**Examples of Services include:**

- o outpatient psychological and psychiatric screening
- o Assessment, diagnosis, treatment and counseling services

There are 7 Ryan White Part A funded service providers of Mental Health Care Services in the Cleveland TGA.

# Mental Health Services

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>Mental Health Services</b>	Other Funders: <b>Part A – 7</b> <b>Part B</b> <b>Part C</b> <b>Part D</b> <b>Part F</b> <b>Medicaid</b>			Consumer mini-session Ranking in order of priority: 2018 = 6 <sup>th</sup> 2019 = 3 <sup>rd</sup>	<b>\$251,281.21</b> or 97.58% used in 2018 ----- Utilization trends: <b>FY14 – 112</b> <b>FY15 – 119</b> <b>FY16 – 87</b> <b>FY17 – 270</b> <b>FY18 – 250</b> 22



# Medical Nutrition Therapy

**Definition:** Nutrition Counseling services provided by a licensed dietitian.

## **Examples of Services include:**

- o Nutrition Assessment and screening
- o Dietary/nutritional evaluation
- o Food and/or nutritional supplements per medical provider's recommendation
- o Nutrition education and/or counseling

## **Medical Nutrition Therapy Providers in the TGA:**

Part A = 3

Part C = 1 leverage with Part A

# Medical Nutrition Therapy

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>Medical Nutrition Therapy</b>	Other Funders: <b>Part A – 3</b> <b>Part C</b> <b>Part D</b> Medicaid			Consumer mini-session Ranking in order of priority: 2018 = 9 <sup>th</sup> 2019 = 12 <sup>th</sup>	<b>\$66,641.32</b> or 96.44% funds used in 2018. ----- Utilization trends: <b>FY14 – 246</b> <b>FY15 – 258</b> <b>FY16 – 267</b> <b>FY17 – 231</b> <b>FY18 – 230</b> 24



# Early Intervention

**Definition:** The identification of individuals at points of entry and access to services.

**Examples of Services include:**

- o HIV Testing (not funded thru Part A) and Targeted Counseling
- o Referral Services
- o Linkage to Care
- o Health Education & Literacy training that enable clients to navigate the HIV system of care.

There are 6 Ryan White Part A funded service providers of Early Intervention Services in the Cleveland TGA.

# Early Intervention Services

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>Early Intervention Services</b>	Other Funders: <b>Part A – 6 Medicaid AFC</b>			Consumer mini-session Ranking in order of priority: 2018 = 13 <sup>th</sup> 2019 = 14 <sup>th</sup>	<b>\$208,371.04</b> or 101.73% funds used in 2018. ----- Utilization: <b>FY14 – 216</b> <b>FY15 – 144</b> <b>FY16 – 80</b> <b>FY17 – 227</b> <b>FY18 – 197</b> <i>26</i>



# Home Health Care

**Definition:** Professional nursing or attendant care services provided by a licensed health care worker in a patient's home.

**Examples of Services include:**

- o Administration of prescribed therapeutics (*e.g. intravenous and aerosolized treatment and parenteral feeding*).
- o Preventive and specialty care
- o Wound Care
- o Routine diagnostics testing in the home
- o Other medical therapies

There is one (1) Ryan White Part A funded service providers of Home Health Care Services in the Cleveland TGA.

# Home Health Care Services

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
Home Health Care Services	Other Funders: <b>Part A – 1</b> Medicaid			Consumer mini-session Ranking in order of priority: 2018 = 15 <sup>th</sup> 2019 = 16 <sup>th</sup>	<b>\$9,029.00</b> or 100% funds used in 2018 ----- Utilization trends: <b>FY14 – 31</b> <b>FY15 – 38</b> <b>FY16 – 34</b> <b>FY17 – 33</b> <b>FY18 – 37</b>



# Home/Community-based Health Care

**Definition:** Services provided in an integrated setting appropriate to a client's needs, based on a written plan of care, established by a medical care team under the direction of a licensed clinical provider.

## **Examples of Services include:**

- o Appropriate mental health, developmental & rehabilitation services
- o Day treatment of other partial hospitalization services
- o Durable medical equipment
- o Home health aide services and personal care services in the home.

There is one (1) Ryan White Part A funded service providers of Home/Community-base Health Care Services in the Cleveland TGA.

# Home/Community Based Health Care

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
Scale					
<b>Home/Community Based Health Care</b>	Other Funders: <b>Part A – 1</b> Medicaid			Consumer mini-session Ranking in order of priority: 2018 = 14 <sup>th</sup> 2019 = 17 <sup>th</sup>	<b>\$42,323.00</b> or 100% in 2018. ----- Utilization <b>FY14 – 24</b> <b>FY15 – 38</b> <b>FY16 – 32</b> <b>FY17 – 34</b> <b>FY18 – 35</b> 30



# Core Services Not Funded in the TGA

1. AIDS Drug Assistance Program (ADAP)
2. Health Insurance Premium Cost Sharing Assistance
3. Local AIDS Pharmaceutical Assistance
4. Hospice Services
5. Substance Abuse Services – Outpatient

# ADAP

- 1. AIDS Drug Assistance Program (ADAP):** funding allocated to a State-supported AIDS Drug Assistance Program that provides an approved formulary of medications to HIV-infected individuals for the treatment of HIV disease or the prevention of opportunistic infections, based on income guidelines and Federal Poverty Level (FPL) set by the State.



# Health Insurance Premium Cost Sharing Assistance

2. **HIPCSA:** Financial assistance to maintain continuity of health insurance or to receive medical and pharmacy benefits under a health care coverage program.

## Examples of Services include:

- ✓ Paying health insurance premiums to provide comprehensive HIV Outpatient/Ambulatory Health Services, and
- ✓ Pharmacy benefits that provide a full range of HIV medications
- ✓ Cost-sharing assistance

# LPAP

**3. Local AIDS Pharmaceutical Assistance Program (LPAP):** a program for the provision of HIV/AIDS medications using a drug distribution system that has:

- A client enrollment and eligibility process that includes screening for ADAP and LPAP eligibility with rescreening every six months
- A LPAP advisory board
- Uniform benefits for all enrolled clients throughout the EMA or TGA
- A drug formulary approved by the local advisory committee/board
- A recordkeeping system for distributed medications
- A drug distribution system
- A system for drug therapy management

**An LPAP may not dispense medications as:**

- A result or component of a primary medical visit
- A single occurrence of short duration (an emergency)
- Vouchers to clients on an emergency basis

**Program must be:**

1. Consistent with the most current HIV/AIDS Treatment Guidelines
2. Coordinated with the State's Part B AIDS Drug Assistance Program



# Hospice Care

4. **Hospice Care:** services provided by licensed hospice care providers to clients in the terminal stages of illness, in a home or other residential setting, including a non-acute-care section of a hospital that has been designated and staffed to provide hospice care for terminal patients. Allowable services include:

- Room
- Board
- Nursing care
- Mental health counseling
- Physician services
- Palliative therapeutics

# Substance Abuse Treatment-Outpatient

5. **Substance Abuse Treatment-Outpatient:** Medical or other treatment and/or counseling to address substance abuse problems (i.e. alcohol and/or legal and illegal drugs) in an outpatient setting.



# Core Services

## Not Funded in Cleveland TGA

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
<b>AIDS Drug Assistance Program</b>	Covered by Part B				
<b>Scale</b>					
<b>Health Insurance Premium Cost Sharing Assist.</b>	Covered by Part B				
<b>Scale</b>					
<b>Local AIDS Pharmaceutical Assistance</b>					
<b>Scale</b>					

# Core Services

## Not Funded in Cleveland TGA

Service Category	Payer of Last Resort	Access To Care/ Maintenance In Care	Specific Gaps/Needs	Consumer Priority	Total
Criteria Factor	(× 15%)	(×35%)	(× 25%)	(× 25%)	Notes Recommendations
<b>Hospice</b>					
<b>Scale</b>					
<b>Substance Abuse Services- Outpatient</b>					
<b>Scale</b>					