

Cuyahoga Regional HIV / AIDS Health Services Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn, Robert Watkins – Co Chairs



Quality Improvement Committee Minutes

Wednesday, April 17, 2019

3:00 pm to 4:00 pm

Westshore Opportunity Center

9830 Lorain Ave., Cleveland

Start: 3:00 p.m.

End: 4:07

Facilitating Co-chair: J. McMinn

Moment of Silence

Welcome and Introductions

Approval of Agenda: April 17, 2019 (R. Watkins added, item F. "Nomination forms for PC Membership")

Motion: C. Droster

Seconded: L. Yarbrough

VOTE: In Favor: All Oppose: 0 Abstain: 0

Approval of Minutes: March 20, 2019

Motion: R. Watkins Seconded: T. Leonard

VOTE: In Favor: 9 Oppose: 0 Abstain: 1

**C. Droster- abstained, requested update information on foodbank. S. Harris agreed to e-mail members the food bank contact information R. Watkins provided.

New Business

Grantee Review of Local Continuum of Care – Z. Levar

Slide presentation – CY2018 Cleveland TGA Care Continuum, there are:

- a. 5,706 PLWH/A, of those 2,910 are RW clients
- b. 2,433 (100%) Linked to Care
- c. 1,777 (73%) Retained in Care
- d. 2,127 (87%) Antiretroviral use
- e. 2,070 (85%) Achieved Viral Suppression
- f. 75% of newly diagnosed linked to care

Overview of CQM Program – Clinical Quality Management Training topics:

- Importance of retention in Care
- Key aspects of PCN 15-02
- Use of control charts within agency processes
- Creating buy-in with quality management team or organization

CQM Projects include: Improving testability, enhancing relationships with providers, accessibility, streamlining intake processes, increasing advertisement of support groups

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Status update of Clinical Quality Committee Activity

A discussion occurred on the need for effective transportation (bus passes, Taxi/car service) for those linked to care and requiring regular doctor visits, or for those not receiving care due to issues with transportation. Individuals not receiving care or who are uninformed of their health status due to various barriers, potentially at risk of compromising their health and/or spreading illnesses.

Grantee reports transportation is a top five RW service category, and that most RW agencies provide transportation, based on their clients' needs, such as bus tickets, para-transit, parking passes, etc. Clients were encouraged get a medical case manager to explain HIV services and assist them in navigating the system of HIV services available to them.

Service Category Review – Outreach – J. McMinn

HRSA has strongly encouraged PC members to fund less service categories, based on other target cities with more funding and less categories.

QI is presently evaluating service categories with the lowest spending, lowest utilization and lowest ranking by the S&F committee. Most recent services evaluated were:

1. Substance abuse Outpatient and Substance Abuse residential Treatment Services, both are no longer funded, but will continue to be prioritized; and
2. Emergency Financial Assistance and Foodbank, Home delivered meals, both services are needed and will continue to be prioritized and funded.

The committee is reviewing Outreach services to consider reprogramming the current Outreach funding into the EIS (Early Intervention Services) category and to answer the question of whether this category is still needed and how does it differ from EIS. Definition of Outreach – identification of people who do not know their HIV status and link them into primary HIV medical care; provide information and educate on health care coverage options and re-engage PLWH/As into primary HIV medical care. The Outreach service category lack the testing component, and is a support services, while EIS is a Core Service.

EIS- Emergency Intervention Services – Counseling individuals with respect to HIV/AIDS; provides testing (not funded through Ryan White Part A); referrals; other clinical and diagnostic services regarding HIV/AIDS; periodic medical evaluations for PLWH/A, and provide other therapeutic measures.

Motion: To reallocate funding from the Outreach Service Category to EIS category

Motion: K. Dennis 2nd by R. Rolling

Vote: For: 8, Oppose: 0, Abstention: 1

Motion passes

Statewide Integrated Plan Update

Strategic plan for next five years – no update

Tabled for July meeting

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Ohio Needs Assessment Progress Update – V. Panakkal

An e-mail was sent to committee member of the literature review conducted in conjunction with the next phase of the State-wide Needs Assessment if anyone has ideas, suggestions or questions send them to V. Panakkal.

Standing Business

Determine formal CAREWare Data Request

Tabled

Agree on QI Committee work activity (if any) to be reported at Exec & Planning Council meetings

Present the motion for the recommendation to reallocated Outreach funding to EIS.

Parking Lot Items

Identify Potential Directives

Directives – what committee should work on and what grantee can do to improve access of services.

Housing priority - HOPWA – housing opportunities for people with AIDS

Suggestions:

Develop partnerships for transitional housing

Finding safe, affordable housing

Tenant education program /program targeting housing stability

Survey housing needs in outlining communities

Grantee representation at Office of Homeless Services meetings

Next Steps

Tabled

Announcements – M. Rodrigo

Upcoming Quality Program training for consumers (TCQPlus) will be held in Cincinnati, Ohio. May 29-31, 2019 at the Westin Cincinnati, 21 E. 5th Street, Cincinnati, OH 45202. Purpose of the training is to build the training capacity of persons living with HIV/AIDS, along with their RWHAP staff training partner, to deliver quality improvement trainings in local jurisdictions. The training includes extensive pre-work assignments, a 3-day face-to-face training session, and post-training activity.

Adjournment

Motion: C. Droster

Seconded: T. Leonard



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| | QI Committee | Jan | Feb | Mar | Apr | May | June | Aug | Sep | Oct | Nov |
|---|--------------------------------|------------|------------|------------|------------|------------|-------------|------------|------------|------------|------------|
| 1 | Jason McMinn Co-chair | 20 | 0 | 20 | 20 | | | | | | |
| 2 | Robert Watkins Co-chair | 20 | 20 | 20 | 20 | | | | | | |
| 3 | Barb Gripshover | 20 | 20 | 20 | 0 | | | | | | |
| 4 | David Johnson | 0 | 0 | 20 | 0 | | | | | | |
| 5 | Tim Leonard | 20 | 0 | 20 | 20 | | | | | | |
| 6 | Christy Nicholls | 20 | 20 | 20 | 0 | | | | | | |
| 7 | Marlene Robinson-Statler | 0 | 20 | 0 | 0 | | | | | | |
| 8 | Leshia Yarbrough-Franklin | 0 | 20 | 10* | 20 | | | | | | |
| | Total in Attendance | 5 | 5 | 7 | 4 | | | | | | |

PC Members: K. Dennis, C. Barnett, C. Droster, B. Jones, J. Stevenson, R. Rolling

Staff: S. Harris; T. Mallory; V. Panakkal, Z. Levar, M. Kolenz, M. Rodrigo,

Guests: G. Gage, M. Wilson, K. Brickman, S. Washington