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Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties
Chris Ritter, Brenda Glass - Co-Chairs

# Membership, Retention and Marketing (MRM) Committee Meeting Minutes Wednesday, March 6, 2019 2:30 pm to 3:30 pm St. Augustine Health/Ursuline Piazza Campus 7801 Detroit Avenue, Cleveland, OH 44102

Start: 2:57 pm End: 4:05pm Facilitating Co-chair: B. Glass

**Moment of Silence** 

**Welcome and Introductions** (N. O'Neal requested to be put back on the MRM Committee), C. Ritter texted S. Harris to inform the committee that he is sick and would be unable to attend today's meeting.

**Approval of Agenda:** March 6, 2019

Motion: K. Dennis moved to approve with addition of item c. Seconded: R. Rolling

**VOTE**: In Favor: All Oppose: 0 Abstain: 0

**Approval of Minutes:** February 13, 2019

Motion: C. Barnett Seconded: R. Rolling

**VOTE:** In Favor: 5 Oppose: 0 Abstain: 2

### **New/Old Business**

- a. Discuss/Develop Leave of Absence Policy
  - B. Glass reminded committee members that the previously proposed leave of absence was dropped based on the point system implemented under the current attendance policy
  - Discussion about the need for a leave of absence policy for instances of prolonged illness or other life impacting events
  - S. Harris will circulate the previously proposed leave of absence policy, along with the current attendance policy, to committee members for review and suggested edits
  - This item will be further discussed at the April meeting
- b. Define Next Steps New Membership Recruitment Strategies
  - i. Hispanic
    - Discussion around the need to identify Spanish speaking organizations as potential recruitment opportunities. S. Harris will follow-up on the Hispanic Organizations recommended by Jennie Citerman-Kraeger.
  - ii. Lorain County
    - R. Watkins suggested "Training Consumers on Quality TCQ" sessions in Lorain County as potential recruitment opportunity
  - iii. Youth
    - N. O'Neal mentioned that Metro and UH both serve large youth populations and suggested speaking with medical case managers at those providers to promote PC membership among the youth served at their agencies
    - C. Barnett currently works with youth and offered to recruit potential PC members from this population

# Cuyahoga Regional HIV Health Services Planning Council



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- K. Dennis recommended also reaching out to the youth support groups at UH K.
   Dennis will reach out to staff at UH
- C. Barnett and R. Watkins will contact staff at Metro regarding accessing their youth groups
- c. Mentor Evaluation Form
  - B. Glass developed a form and reviewed it with committee members
  - S. Harris will circulate the form to committee members for suggested edits/feedback

# 2019 PC Training Plan

• S. Harris projected the 2019 training plan and reviewed the items by month

### **Next Steps**

- a. Prioritize PC Retreat Recommendations/Next Steps
  - Tabled to next meeting

### **Announcements**

None

## **Adjournment**

Motion: C. Barnett Seconded: C. Droster

|   | MRM Members           | Jan | Feb | Mar | Apr | May | June | Aug | Sep | Oct | Nov |
|---|-----------------------|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| 1 | Chris Ritter Co-chair | 20  | 20  | 0   |     |     |      |     |     |     |     |
| 2 | Brenda Glass Co-chair | 20  | 20  | 20  |     |     |      |     |     |     |     |
| 3 | Ronald Rolling        | 0   | 20  | 20  |     |     |      |     |     |     |     |
| 4 | Kimberlin Dennis      | 10  | 10  | 10  |     |     |      |     |     |     |     |
| 5 | Clifford Barnett      | 10  | 10  | 10  |     |     |      |     |     |     |     |
| 6 | Naimah O'Neal         | 0   | 0   | 10  |     |     |      |     |     |     |     |
|   | Total in Attendance   | 4   | 4   | 5   |     |     |      |     |     |     |     |

PC Members: C. Droster; J. McMinn; R. Watkins

Staff: S. Harris; C. Boettler; T. Mallory

**Guests:**