



Molina Healthcare

Caring for families for 35 years

Maternal Health Program

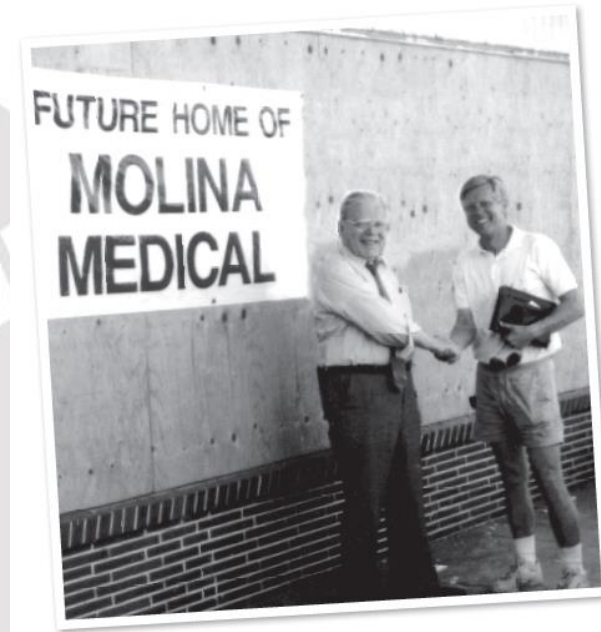


Your Extended Family.

The Molina Story

Three Decades of Delivering Access to Quality Care

Molina Healthcare's history and **member-focused approach** began with the vision of Dr. C. David Molina, an emergency department physician who saw people in need and opened a community clinic where **caring for people was more important than their ability to pay.**



Today Molina Healthcare serves the diverse needs of more than **4 million plan members** and beneficiaries across the United States through government-funded programs. Molina Healthcare provides NCQA-accredited care and services that focus on promoting health, wellness and improved patient outcomes. While the company continues to grow, we always put people first. We treat everyone like family, just as Dr. Molina did – making Molina Healthcare **your extended family.**



Your Extended Family.

The Molina Mission

Our Vision

We envision a future where everyone receives quality health care.

Our Mission

To provide quality health care to persons receiving government assistance.

Core Values

Caring

Enthusiastic

Respectful

Focused

Thrifty

Accountable

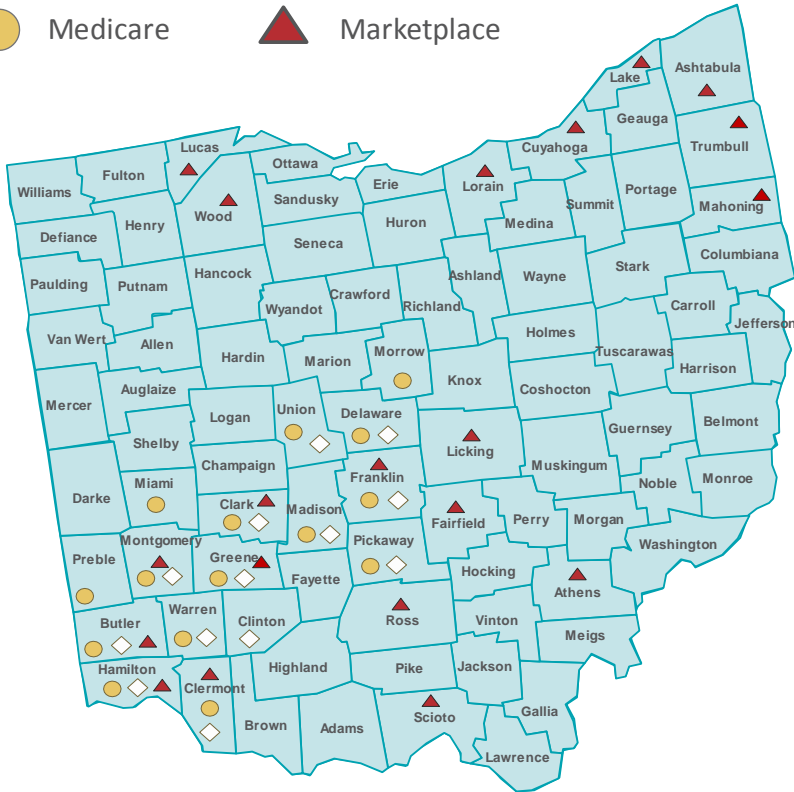
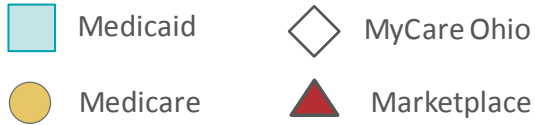
Feedback

One Molina



Your Extended Family.

Molina Healthcare of Ohio Snapshot



Health Plan Facts

- 336,000 members
- 1,000 employees
- 3 offices across Ohio

Provider Network

- 20,000 primary care & specialist providers
- 265 hospitals
- 2,400 ancillary service providers

Lines of Business

- Medicaid
- Medicare
- MyCare Ohio Medicare-Medicaid
- Health Insurance Marketplace

Covered Services and Value Added Benefits

Medicaid

- 30 Free Rides per Year – Unique Door to Door Service
- Statewide Network of Providers
- 24-Hour Nurse Advice Line
- Pregnancy Rewards
- Dental and Vision Coverage
- Self-Service Capabilities
- Disease Management and Health Education Programs



Covered Services and Value Added Benefits

Pregnancy Rewards



Rewards for Mom & Baby

Give your baby the gift of a healthy start.

- Up to **\$225 in gift cards** with Pregnancy Rewards
- **Advice day or night** from registered nurses
- Mother and baby care specialists
- Well-child services with member rewards
- Health tips from **Text4baby**
- Health education with **Motherhood Matters®**
- Community baby showers

Covered Services and Value Added Benefits

Transportation

- 30 Free Rides per Year – Unique Door to Door Service
- Doctor, Dental, Eye Care, WIC, Medicaid Renewal Appoints , Stopto Drug store
- Unlimited Rides if you have to go 30+ miles away
- Family Planning, Parenting, Birthing Classes
- Visiting Hospitalized Baby
- **Lyft** specialized service to meet member needs e.g. Discharge, sudden illness
- Bus Tickets, Gas Voucher



Molina Community Connectors

Molina Community Connectors

- We do not do any hands on care.
- We can collect data for the CM, but cannot interpret it.
- Eyes and the ears of the case managers
- Case Manager Directed
- Diagnosis and Disease Specific Questions
- CC's can write down medication names, dosages, and frequency but **CANNOT** teach the dose, indication or route of a medication.
- CC can retrieve forms, get forms signed, scan forms and get HIPAA forms filled out



Molina Care Managers

Molina Care Managers

Case Management Roles

- Problem solving and empowerment for members
- Member self directed care and care planning
- Multi-disciplinary approach
- Utilize detailed assessments and prioritized goals
- Medical, Social, Behavioral, LTC Support
- Service coordination
- Incorporate home visits as appropriate
- Enlist Community Connector– face to face visits in home, provider office, or other location
- Focus on condition specific member education / self-management
- Explanation of health plan benefits and services



Covered Services and Value Added Benefits

Redetermination

- During visits remind Moms to verify their income for the entire family or they will lose their benefits
- Plan member must reported their income to Job and Family Services every 12 months or Medicaid benefits can be lost.
- Mom or baby do not want to lose their benefits during this critical time

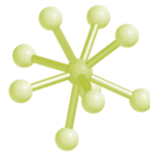


Molina's Maternal Care Approach

High-Touch, Team-Oriented Approach



RIGHT CARE THROUGH
CARE MANAGER
EDUCATION & SUPPORT



HELPING MEMBERS
TRANSITION
BETWEEN SETTINGS



ENHANCED
MATERNAL CARE



VISITING MEMBERS
FACE-TO-FACE
IN THEIR HOMES

CARE MANAGEMENT:
MEMBER-CENTERED
PROBLEM-SOLVERS

INTERDISCIPLINARY CARE TEAM:
COLLABORATIVE
EFFORTS FOR BEST OUTCOMES

Support and Education
Throughout pregnancy and beyond

- 1** Identify women at risk
- 2** Assess for needs
- 3** Individualized Care Coordination
- 4** Referrals to community agencies

Infant Mortality and Women's Health

Ohio has identified strategies to improve Infant Mortality in our Medicaid population



Molina Healthcare is targeting populations of highest risk for women and infants by zip code in priority communities



Molina Healthcare is prioritizing at risk women and children

Goal: Outreach to women before, during, and after pregnancy.



Areas of Focus

- Identify women in priority areas with high risk pregnancy history for health promotion;
- Promote safe sleep, birth spacing, breastfeeding and tobacco cessation;
- Streamline progesterone access and treatment to prevent pre-term birth;
- Reduce unintended pregnancy
- Support women throughout reproduction
- Coordinate with community groups to address Social Needs.

Questions?

