

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties
Naimah O'Neal, James Stevenson – Co Chairs

Community Liaison Committee (CLC) Minutes

Wednesday, August 9, 2017 12:00 pm to 1:00 pm St. Augustine Health/Ursuline Piazza Campus 7801 Detroit Avenue, Cleveland OH 44102

Start: 12:15 End: 1:10 Co-chair: James Stevenson

Moment of Silence

Welcome and Introductions

Approval of Agenda, August 9, 2017

Motion: Chris Ritter Seconded: Clinton Droster **VOTE:** In Favor: All Oppose: 0 Abstain: 0

Approval of the Minutes, June 14, 2017

Motion: Bryan Jones Seconded: Kimberlin Dennis

VOTE: In Favor: 4 Oppose: 0 Abstain: 2

New/Old Business

- a. Review Consumer Feedback from June 22, 2017 Event
 - Most important service
 - 1. OAMC
 - 2. Med. Transportation
 - 3. Mental Health
 - 4. MCM
 - 5. HIPSCA
 - 6. Housing
 - 7. Medication Assistance
 - 8. Oral Health
 - Gather demographic information at future forms
 - Gaps: transportation, housing, OAMC, Medication, Ophthalmology
 - Develop a survey for providers
- b. Update on Planning for Community Input Sessions Event #2

Develop an anonymous survey for consumer feedback;

- 1. What are problems with the delivery of services,
- 2. Suggestion: Grantee to survey a percentage of consumers from the chart,
- 3. Identify troubles and issues (possible satellite locations from the providers)

Questions for survey:

- 1. Services that are challenging,
- 2. Define and give examples of barriers,
- 3. Need Latino participation (use the same flyer and have it translated in Spanish, SH will email by end of week)
- 4. The next community forum is October 19, 2017 at Metro Health
- c. Develop Outreach/Distribution Plan for PC Brochure
 - 1. Update brochure, possibly business card accordion style





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- 2. Locations to distribute; LGBTQ center, AGED, Case school of Dentistry, Metro Dental, Neighborhood Family Services, libraries, AIDES clinical trial, food pantries
- 3. Appeal to Medical Case Managers to talk to their clients and complete consumer feedback surveys

A discussion took place regarding the lapel pin on name placards, feelings were hurt and cause of concern as to what the intentions were. Need to address this situation as a whole, possible "feedback" box, and concerns should be addressed in CLC. Possibly do a roundtable discussion.

Discuss: You=You - campaign, Undetectable = Un-transmittable — Bryan Jones explained what this is about.

- d. Create 5 Education Sessions to provide information about Ryan White services
 - i. Support Groups parking lot
 - ii. Other types of events, TBD parking lot
- e. Create a Planning Council Consumer Outreach Presentation create a work group for this

Parking Lot Items

- d. Create 5 Education Sessions to provide information about Ryan White services
- 1. Support Groups
- 2. Other types of events, TBD
- e. Create a Planning Council Consumer Outreach Presentation create a work group for this

Next Steps

Announcements

National Faith HIV & AIDS Awareness Day August 27, 2017 4:00 pm -6:00 pm 1688 Fulton Rd. Cleveland Adjournment

Motion: Kimberlin Dennis Seconded: James Stevenson

VOTE: Unanimous

| | CLC Members | Committee Choice | Mar | Apr | May | June | July | Aug |
|---|------------------------|---------------------|-----|-----|-----|------|------|-----|
| 1 | Naimah O'Neal Co-chair | Primary | 0 | 20 | 20 | 20 | N | 20 |
| | James Stevenson Co- | | | | | | | |
| 2 | chair | Primary | 20 | 20 | 20 | 20 | 0 | 20 |
| 3 | Bryan Jones | Primary | 20 | 0 | 20 | 20 | M | 20 |
| 4 | Clinton Droster | Primary | 20 | 20 | 20 | 0 | Е | 20 |
| 5 | Tina Marbury | Primary | 0 | 20 | 20 | 20 | Е | 0 |
| 6 | Tracy Johnson | Primary | 0 | 0 | 0 | 0 | Т | 0 |
| 7 | Maurice Smith | 2nd | 0 | 0 | 0 | 0 | - 1 | 0 |
| 8 | Kimberlin Dennis | 2nd | 20 | 20 | 10 | 10 | N | 10 |
| | Total in Attendance | | 4 | 5 | 5 | 5 | G | 5 |

Staff: Sharron Harris, Pam Ditlevson Guest: Marlene Robinson-Statler