Community Liaison Committee (CLC) Minutes  
Wednesday, August 9, 2017  
12:00 pm to 1:00 pm  
St. Augustine Health/Ursuline Piazza Campus  
7801 Detroit Avenue, Cleveland OH 44102

Start: 12:15    End: 1:10    Co-chair: James Stevenson  
Moment of Silence  
Welcome and Introductions  
Approval of Agenda, August 9, 2017  
Motion: Chris Ritter    Seconded: Clinton Droster  
**VOTE:** In Favor: All    Oppose: 0    Abstain: 0  
Approval of the Minutes, June 14, 2017  
Motion: Bryan Jones    Seconded: Kimberlin Dennis  
**VOTE:** In Favor: 4    Oppose: 0    Abstain: 2  

**New/Old Business**

a. Review Consumer Feedback from June 22, 2017 Event
   - Most important service –
     1. OAMC
     2. Med. Transportation
     3. Mental Health
     4. MCM
     5. HIPSCA
     6. Housing
     7. Medication Assistance
     8. Oral Health
   - Gather demographic information at future forms
   - Gaps: transportation, housing, OAMC, Medication, Ophthalmology
   - Develop a survey for providers

b. Update on Planning for Community Input Sessions - Event #2
   Develop an anonymous survey for consumer feedback;
   1. What are problems with the delivery of services,
   2. Suggestion: Grantee to survey a percentage of consumers from the chart,
   3. Identify troubles and issues (possible satellite locations from the providers)
   
   **Questions for survey:**
   1. Services that are challenging,
   2. Define and give examples of barriers,
   3. Need Latino participation *(use the same flyer and have it translated in Spanish, SH will email by end of week)*
   4. The next community forum is October 19, 2017 at Metro Health

c. Develop Outreach/Distribution Plan for PC Brochure
   1. Update brochure, possibly business card accordion style
2. Locations to distribute; LGBTQ center, AGED, Case school of Dentistry, Metro Dental, Neighborhood Family Services, libraries, AIDES clinical trial, food pantries
3. Appeal to Medical Case Managers to talk to their clients and complete consumer feedback surveys

A discussion took place regarding the lapel pin on name placards, feelings were hurt and cause of concern as to what the intentions were. Need to address this situation as a whole, possible “feedback” box, and concerns should be addressed in CLC. Possibly do a roundtable discussion.

Discuss: You=You - campaign, Undetectable = Un-transmittable – Bryan Jones explained what this is about.
d. Create 5 Education Sessions to provide information about Ryan White services
   i. Support Groups – parking lot
   ii. Other types of events, TBD – parking lot
e. Create a Planning Council Consumer Outreach Presentation – create a work group for this

Parking Lot Items
d. Create 5 Education Sessions to provide information about Ryan White services
   1. Support Groups
   2. Other types of events, TBD
e. Create a Planning Council Consumer Outreach Presentation – create a work group for this

Next Steps
Announcements
National Faith HIV & AIDS Awareness Day August 27, 2017 4:00 pm -6:00 pm 1688 Fulton Rd. Cleveland
Adjournment
Motion: Kimberlin Dennis Seconded: James Stevenson
VOTE: Unanimous

<table>
<thead>
<tr>
<th>CLC Members</th>
<th>Committee Choice</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>Aug</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Naimah O'Neal</td>
<td>Co-chair</td>
<td>Primary</td>
<td>0</td>
<td>20</td>
<td>20</td>
<td>N</td>
<td>20</td>
</tr>
<tr>
<td>2 James Stevenson</td>
<td>Co-chair</td>
<td>Primary</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>O</td>
</tr>
<tr>
<td>3 Bryan Jones</td>
<td></td>
<td>Primary</td>
<td>20</td>
<td>0</td>
<td>20</td>
<td>20</td>
<td>M</td>
</tr>
<tr>
<td>4 Clinton Droster</td>
<td></td>
<td>Primary</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>0</td>
<td>E</td>
</tr>
<tr>
<td>5 Tina Marbury</td>
<td></td>
<td>Primary</td>
<td>0</td>
<td>20</td>
<td>20</td>
<td>20</td>
<td>E</td>
</tr>
<tr>
<td>6 Tracy Johnson</td>
<td></td>
<td>Primary</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>T</td>
</tr>
<tr>
<td>7 Maurice Smith</td>
<td></td>
<td>2nd</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>I</td>
</tr>
<tr>
<td>8 Kimberlin Dennis</td>
<td></td>
<td>2nd</td>
<td>20</td>
<td>20</td>
<td>10</td>
<td>10</td>
<td>N</td>
</tr>
<tr>
<td><strong>Total in Attendance</strong></td>
<td></td>
<td></td>
<td>4</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>G</td>
</tr>
</tbody>
</table>

*Staff: Sharron Harris, Pam Ditlevson*
*Guest: Marlene Robinson-Statler*