

Cuyahoga Regional HIV / AIDS Health Services Planning Council

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties

Jason McMinn – Co Chair



Quality Improvement Committee Minutes

Wednesday, September 21, 2016

3:00 Noon to 4:00 pm

St. Augustine Health/Ursuline Piazza Campus

7801 Detroit Avenue, Cleveland, OH 44102

Start: 3:07 End: 4:06 Co-chair: Jason McMinn

I. Moment of Silence

II. Welcome and Introductions

III. Approval of Agenda, September 21, 2016

Motion: Susan DiCocco Seconded: Marlene Robinson-Statler

Favor: All Oppose: 0 Abstain: 0

IV. Approval of the Minutes, August 17, 2016

Motion: Marlene Robinson-Statler Seconded: Leshia Yarbrough-Franklin

Favor: 3 Oppose: 0 Abstain: 2

V. New/Old Business

- a. Review of the HOPWA Presentation – this was to be a review of Tammie Jones' (CDPH) presentation made at the June Priority Setting meeting. Due to the presence of so many invited guests, this was tabled. It will be made available again via email.
- b. Presentation by Lead Housing Case Managers
 - i. There are several housing case managers in attendance today; Jason facilitated a discussion with: Ida Mendez and Joye Toombs, Lead Housing Case Managers and their staffs.
 - ii. Jason mentioned that there is a fear that HOPWA resources will decrease next year due to loss of carryover funds.
 - iii. QI committee questions (in italics throughout): *How can Part A help with this shortfall? What needs are Housing Case Managers (Non-medical CM) seeing?*
 - iv. Susan mentioned that the statewide Integrated Plan has a specific goal for housing; Laurie Rickert at ODH is pulling together a statewide team soon to address.
 - v. There is a lot of need for housing, overall.
 - vi. Costs are great for clients to move; Furniture Bank charges \$80 delivery, \$60 processing, \$25 to reschedule. Furniture supply is limited to what is on hand. Condition / lack of furniture is an issue.
 - vii. Homeless and no income are hard to find assistance for. Harry Ratner funds used to be helpful with these folks, but no longer available for this.
 - viii. *How many people come through in need of housing?* 60-70% of clients in need of housing have no income, majority of income-based housing is for senior citizens, very limited for singles – years of wait (i.e. at Careys)
 - ix. *Are there spikes at certain times of the year?* Steady all year.
 - x. *Can they provide a list?* Melissa Rodrigo states the grantee can pull data from CAREWare. Housing caseworkers can pull this information as well.
 - xi. *Would like the numbers on how many clients are: in shelters, on the streets, couch surfing, etc. Those w/o income, can they work?* Felons, mental illness. Discussed about need for life skills trainings. Robert has idea to train those to learn how to build their own home which helps them to have experience, gives self –worth, and can teach others.

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- xii. *Can Part A be beefed up?* Partnership of HOPWA and Part A has made a tremendous impact. Transitional housing is amazing, much needed. There are few sober homes available. HUD is moving away from transitional housing. Groups homes want residents who have some income. Young people are often the gap. Placement needs to start with job readiness. HRSA starting to move away from TBRA (rapid housing) in the last 5 years. EDEN's rolling vouchers are gone.
 - xiii. *What kind of issues in the outlying counties?* They are experiencing similar to what we are. Lorain County is similar to Cleveland in that they are always getting new referrals. The system & agencies are facing a dilemma of how many people to allow in – approaching burnout.
 - xiv. Legal support helps; Cleveland Municipal Court is easier to work with than those in outlying areas. People can't afford their housing, so they get evicted and it ruins their credit. If Legal works on the case, 90% of time avoid eviction, but many clients don't know this and are afraid, move out on notice instead of contesting. There is no way right now to remove "eviction notice" from civil record, even if it was resolved and they were not evicted. Clients need training on tenant laws & rights.
 - xv. HOPWA case managers will receive the same training from 2013. This is a joint effort with RW Part A. November 4th is Healthy Homes; December will be client rights.
 - xvi. *What programs work, what would you change and what would you create with a money tree?* ARAP (AIDS Rental Assistance Program – pays for back rent, shutoff notices, etc.) works well, some clients abuse it, others use appropriately. ARAP can take a long time to send money, so can be rough on small landlords. PHP (Permanent Housing Placement – pays deposit and first month's rent) is very good, but not in favor of the recent change to 24 months. Recommend build a big house for clients with no income to live in, training for work, for adults 25+. PHP is good, there is lack of one bedrooms, and transitional housing is needed, life coaches in-house (not Case Managers). Nine of 10 clients really need and appreciate programs; PHP is a wonderful program, need housing for single people with supportive life skills services, moving and storage expenses needed for those who are evicted. Most of above stated is a consensus in the room.
 - xvii. *Is there a good stock of landlords?* No good stock of landlords to work with the clients, Sect. 8 is too picky, repairs are poor. Some landlords say Sect. 8 is too hard. An idea for a program is: have 65 yr olds train the youth in work manners and ethics. Initiative to house 100 homeless youth in 100 days
- c. Discuss and provide direction for Housing Needs Assessment
 - i. Will be completed by conference call by October 7
 - ii. All QI members will participate in call, Nolan Stevens requested to join.
 - d. Review and approve updated QI Work Plan (matched with PCAT) – will be emailed to all members
 - e. Determine CAREWare data the committee would like to see on a regular basis-make a formal written data request
 - f. Assign "buddy" and provide QI committee specific orientation

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- g. ODH – Susan DiCocco
 - i. Part A and B should together on needs assessment in future; more efficient in costs & effort
 - ii. Option to collaborate with Part B for FY2017; Part B will pay for NA; formal request made
 - iii. Motion to move agreement to collaborate to executive: Barb Gripshover Seconded: Marlene Robinson-Statler; Favor: All Oppose: 0 Abstain: 0

VI. Parking Lot

- a. Kate Burnett-Bruckman presentation of sex-at-birth vs. current gender (transgender two-step question) demographic data – In handout; presentation tabled
- b. Review QI portion of Grant Guidance - tabled

VII. Next Steps

Housing Needs Assessment call

VIII. Announcements

None

Adjournment

Motion: Marlene Robinson-Statler Seconded: Leshia Yarbrough-Franklin

QI Members	Term	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	# of Abs.
1 Jason McMinn Co-chair	7/15 - 7/18	Y	Y	Y	Y	P	N	Y						1
2 Barbara Gripshover, MD	3/14 - 3/17	N	Y	Y	Y	S	Y	Y						1
3 Leshia Yarbrough-Franklin	8/13 - 8/16	Y	Y	Y	Y	R	Y	Y						0
4 Marlene Robinson-Statler	3/14 - 3/17	N	N	N	N	A	Y	Y						4
5 Susan DiCocco	8/13 - 8/16	Y	Y	Y	N		N	Y						2
as of 9/21/16		3	4	4	3		3	5						

Staff: Julie Patterson, Pam Ditlevson, Melissa Rodrigo, Kate Burnett-Bruckman, Claire Boettler

Guests: Robert Watkins, Daniel Prokop, Uriah Jackson, Mayra Perez, Joye Toombs, Cheryl Aleeson, Ida Mendez, Kim Rodas, Nolan Stevens, Tina Marbury, Milcris Calderon, James Stevenson