

### History



- On September 11, 2001 thousands of volunteers showed up to help
  - No way to ID or credential
  - Not covered under liability laws
  - No Incident Command System training
  - Difficult to manage
- Needed a way to mobilize volunteers safely and effectively

#### Mission



The mission of the MRC is to engage volunteers to strengthen public health, emergency response and community resiliency.

### **MRC** Affiliation



- Department of Health and Human Services
- HQ: Office of the Surgeon General
- Division of the Civilian Volunteer Medical Reserve Corps
- Part of USA Freedom Corps and Citizen Corps
- www.medicalreservecorps.gov



### **MRC** Concept



- A pool of medical and non-medical volunteers
- Organized and utilized locally
- Identified, credentialed, trained, and prepared in advance
- To support existing programs and resources

#### Roles



- "Ambassadors" of the Office of the Surgeon General (OSG)
- Support OSG's Priorities for Public Health
  - Eliminate health disparities
  - Improve public health preparedness
  - Promote health literacy

### **Volunteers Needed**



- Physicians
- Physician Assistants
- Nurse Practitioners
- RNs, LPNs
- Paramedics, EMTs
- Pharmacists
- Pharmacy Interns
- Dentists
- Behavioral Health Professionals

- Midwives
- Public Health Workers
- Radiology Techs
- Respiratory Techs
- Veterinarians
- Chiropractors
- Retirees
- Non-medical Personnel for Administrative Roles

#### **Partners**



- Health Departments
- Boards of Health
- Health Care Systems
- Hospitals/Clinics
- Medical Retiree Groups
- Emergency Management
- Local Emergency Planning Committees (LEPCs)
- Police and Fire Departments
- Community-Based Disaster Groups

- Healthcare Outreach Coalitions
- Retired and Senior Volunteer Programs
- Schools and Universities
- Emergency Medical Services
- Military Organizations
- Neighborhood Associations
- City Attorney Offices
- Businesses
- Others...

# **Cuyahoga County MRC**



- Affiliated with the Ohio MRC
- Administered by the Cuyahoga County Board of Health
  - Point of contact for local Citizen Corps
    Council, state and national program office
  - Match community needs for emergency medical response and public health with volunteer capabilities
  - Strategic Planning

#### **Local Initiatives**



- Emergency Response
  - Volunteer Reception Centers to process volunteers (spontaneous and/or unaffiliated)
  - Points of Dispensing (PODs) to distribute emergency medications to citizens
  - Assist those with Functional Needs in a shelter environment

### **Local Initiatives**



- Emergency Response (continued)
  - Support the objectives of the National Commission on Children and Disasters
  - Family Care services (including pets) so emergency responders are free to report for duty
  - Other needs as identified

### **Local Initiatives**



- Public Health
  - Points of Dispensing (PODs) for distribution of non-emergency medications (e.g. influenza vaccine)
  - Other needs as identified

## **Core Competencies**



- Qualities or abilities that every MRC member should have
  - Health, Safety & Personal Preparedness
  - Roles and Responsibilities of Volunteers
  - Public Health Activities and Incident Management
- Training geared toward core competencies

## Required Training



- Are You Ready? (Preparedness)
- National Incident Management System
- Incident Command System
- Psychological First Aid
- American Red Cross Disaster Services Overview
- American Red Cross Shelter Operations
- American Red Cross Shelter Simulation
- Food Safety
- Heartsaver Bloodborne Pathogens
- Heartsaver AED or Healthcare Provider
- Heartsaver First Aid

### **Optional Training**



- POD Training
- Children and Disasters
- Cultural Competency
- Basic Disaster Life Support
- Advanced Disaster Life Support
- Pet First Aid
- Animal Response I and II
- Terrorism Awareness and Prevention

## **Liability Protection**



- Ohio Revised Code 121.404
- Provides liability protection during emergencies, disasters, drills and trainings
- Volunteer information protected from public disclosure
- Must be registered with Ohio Responds
- Must complete approved training once every three years

### Questions?

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#### Interested?

Register for the Cuyahoga County Medical Reserve Corps at:

www.ohioresponds.odh.ohio.gov

